



Office for Civil Rights and Civil Liberties

Summary of CRCL's Recommendations and ICE's Response *South Louisiana ICE Processing Center*

On December 1, 2022, U.S. Immigration and Customs Enforcement (ICE) responded to an Expert Recommendation Memorandum issued in June 2022 by the Office for Civil Rights and Civil Liberties (CRCL) following an onsite investigation at the South Louisiana ICE Processing Center (SLIPC). ICE concurred with nine recommendations, partially concurred with three, and non-concurred with 35.

Background

As part of a systemic review of the ICE New Orleans Area of Responsibility (AOR), which addressed concerns with the care and treatment of noncitizens housed in ICE detention facilities within the New Orleans AOR, CRCL opened several complaints alleging concerns related to unsanitary conditions and sexual harassment at SLIPC. As a result of these complaints, CRCL conducted a multidisciplinary, virtual onsite investigation at SLIPC in March 2022 to examine the facility's operations and assess issues raising civil rights and civil liberties concerns.

Findings and Recommendations

On June 7, 2022, CRCL issued ICE an Expert Recommendation Memorandum based on its investigation conducted with the assistance of contract subject matter experts. The memo included 47 recommendations in the general areas of conditions of detention, medical care, mental health care, and environmental health and safety. The following highlights the top three findings and actions that ICE agreed to take as a result of CRCL's recommendations.

Language Access

CRCL determined that the facility was not documenting how orientation materials were being provided to Limited English Proficient noncitizens. ICE agreed to update its orientation checklist to include documentation of the use of the Language Line and to identify interpreters.

SAAPI/PREA Reporting

CRCL found that the complaints related to Sexual Abuse and Assault Prevention and Intervention (SAAPI) and the Prison Rape Elimination Act (PREA) were not forwarded to the facility's PREA Coordinator. ICE agreed to provide additional staff training on documenting and reporting SAAPI/PREA allegations.

Grievance System

CRCL found that grievance forms were not readily accessible to noncitizens in the housing units. ICE agreed to make paper grievance forms readily accessible in the housing units without the need for noncitizens to request them from staff.

CRCL provides the public with documents related to complaint investigations. After it is prepared and reviewed, CRCL will post a redacted version of this Expert Recommendation Memorandum on our [website](#) that will contain additional information about the complaint investigation and CRCL's findings and recommendations.

February 8, 2024