



Office for Civil Rights and Civil Liberties

Summary of CRCL's Recommendations and ICE's Response *Plymouth County Correctional Facility*

On June 5, 2023, U.S. Immigration and Customs Enforcement (ICE) responded to an Expert Recommendation Memorandum issued in September 2022 by the Office for Civil Rights and Civil Liberties (CRCL) that followed a multidisciplinary onsite investigation at the Plymouth County Correctional Facility (Plymouth). ICE concurred with 44 recommendations, partially concurred with 13, and non-concurred with 13.

Background

Between July and November 2021, CRCL opened 13 complaints involving noncitizens in ICE custody at Plymouth. The complaints alleged concerns related to legal access, religious accommodations, inadequate food and/or nutrition, inadequate medical care, lack of COVID-19 policies and procedures, and claims of retaliation through the use of segregation and/or transfer to another facility. As a result of these complaints, CRCL conducted a multidisciplinary investigation at Plymouth in February 2022 to examine the facility's operations and assess issues raising civil rights and civil liberties concerns.

Findings and Recommendations

On September 29, 2022, CRCL issued ICE an Expert Recommendation Memorandum based on its investigation conducted with the assistance of contract subject matter experts. The memo included 70 recommendations in the general areas of conditions of detention, medical care, mental health care, and environmental health and safety. The following highlights the top three findings and actions that ICE agreed to take as a result of CRCL's recommendations.

Sick Call

CRCL found that Plymouth did not have a reliable sick call process and required individuals to activate their sick call request by meeting with a nurse the following morning. ICE agreed to have regularly scheduled times when medical personnel were available to see individuals who requested sick call. ICE also indicated that Plymouth was in the process of obtaining tablets that would allow sick call requests to be sent electronically to medical staff.

Language Access

CRCL found that Plymouth required individuals to sign critical facility and medical forms without any notation that translation or interpretation services were provided. ICE agreed to properly document which service was provided.

Suicide Prevention

CRCL determined that suicide watch occurred in the booking area, a non-therapeutic setting, which required medical staff to access three locked doors in the event of an emergency and also did not allow noncitizens to shower, use the restroom, and change clothing with as much privacy as possible. ICE agreed to use an appropriate cell for suicide watch.

CRCL provides the public with documents related to complaint investigations. After it is prepared and reviewed, CRCL will post a redacted version of this Expert Recommendation Memorandum on our [website](#) that will contain additional information about the complaint investigation and CRCL's findings and recommendations.

February 8, 2024