



Department of Homeland Security Office for Civil Rights and Civil Liberties

Semiannual Report to Congress

First and Second Quarters, FY 2024 (October 1, 2024 – March 31, 2024)

December 2024



Homeland
Security

Foreword



I am pleased to present this Semiannual Report on the activities of the Department of Homeland Security (DHS) Office for Civil Rights and Civil Liberties (CRCL), pursuant to Section 803 of the *Implementing Recommendations of the 9/11 Commission Act of 2007*, 42 U.S.C. § 2000ee-1(f).¹

This Report includes information on the first and second quarters of Fiscal Year (FY) 2024. The DHS Chief Privacy Officer provides separate quarterly reports under the 9/11 Commission Act concerning privacy advice and complaints, available at the Privacy Office's website: <https://www.dhs.gov/privacy>.

Pursuant to congressional requirements, this Report is provided to the following Members of Congress:

The Honorable Chris Murphy

Chair, U.S. Senate Appropriations Subcommittee on Homeland Security

The Honorable Katie Britt

Ranking Member, U.S. Senate Appropriations Subcommittee on Homeland Security

The Honorable Gary C. Peters

Chairman, U.S. Senate Committee on Homeland Security and Governmental Affairs

The Honorable Rand Paul

Ranking Member, U.S. Senate Committee on Homeland Security and Governmental Affairs

The Honorable Mark Warner

Chairman, U.S. Senate Select Committee on Intelligence

The Honorable Marco Rubio

Vice Chairman, U.S. Senate Select Committee on Intelligence

The Honorable Dick Durbin

Chair, U.S. Senate Committee on the Judiciary

The Honorable Lindsey Graham

Ranking Member, U.S. Senate Committee on the Judiciary

The Honorable Mark Amodei

Chairman, U.S. House Appropriations Subcommittee on Homeland Security

¹ Implementing Recommendations of the 9/11 Commission Act of 2007, Pub. L. 110-53, 121 Stat. 266 (2007).

The Honorable Lauren Underwood

Acting Ranking Member, U.S. House Appropriations Subcommittee on Homeland Security

The Honorable Mark E. Green

Chairman, U.S. House Committee on Homeland Security

The Honorable Bennie G. Thompson

Ranking Member, U.S. House Committee on Homeland Security

The Honorable Michael Turner

Chairman, U.S. House Permanent Select Committee on Intelligence

The Honorable Jim Himes

Ranking Member, U.S. House Permanent Select Committee on Intelligence

The Honorable Jim Jordan

Chairman, U.S. House Committee on the Judiciary

The Honorable Jerrold Nadler

Ranking Member, U.S. House Committee on the Judiciary

The Honorable James Comer

Chairman, U.S. House Committee on Oversight and Accountability

The Honorable Jamie Raskin

Ranking Member, U.S. House Committee on Oversight and Accountability

Additional information, including our prior semiannual and annual reports and our civil rights complaint contact information, is available at <https://www.dhs.gov/crcl>. Please direct inquiries regarding this report to the DHS Office of Legislative Affairs at 202-447-5890.

Yours very truly,



Peter E. Mina
Senior Official Performing the Duties of the Officer for
Civil Rights and Civil Liberties
U.S. Department of Homeland Security

Executive Summary

This Semiannual Report details CRCL's complaint activities, pursuant to section 803 of the *Implementing Recommendations of the 9/11 Commission Act of 2007*, 42 U.S.C. § 2000ee-1(f), during the first and second quarters of FY 2024. This report includes information on CRCL's investigative work during this time period.

The majority of complaint investigations opened by CRCL during this time period involved allegations of civil rights or civil liberties violations made against U.S. Immigration and Customs Enforcement (ICE). The largest portion of complaints investigated concerned alleged inadequate medical and/or mental health care for noncitizens detained in ICE custody. CRCL also opened several complaints related to conditions in ICE immigration detention facilities, due process, excessive or inappropriate use of force, and sexual abuse or assault. The second most complaint investigations involved allegations of civil rights or civil liberties violations made against U.S. Customs and Border Protection (CBP). CRCL opened complaints concerning allegations of discrimination/profiling at CBP checkpoints and U.S. Ports of Entry, as well as due process issues and conditions in CBP facilities for noncitizens in CBP custody.

In the first and second quarters of FY 2024, CRCL received responses from CBP to 18 CRCL recommendations. CBP's concurrence rate was 61 percent full concurrences, 39 percent partial concurrences, and 0 percent non-concurrences.

During the same time period, CRCL received responses from ICE to 307 CRCL recommendations. ICE's concurrence rate was 27 percent full concurrences, 16 percent partial concurrences, and 57 percent non-concurrences.

CRCL works closely with DHS agencies and offices to conduct complaint investigations. CRCL's efforts to ensure civil rights and civil liberties protections in DHS programs and activities is strengthened by collaboration and cooperation from DHS agencies in every step of the complaint investigation process, from coordinating onsite investigations to implementing CRCL's advice and recommendations.



DHS Office for Civil Rights and Civil Liberties FY 2024 First and Second Quarter Report

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I. Statutory Authority for Semiannual Report

42 U.S.C. § 2000ee-1 Privacy and Civil Liberties Officers

Implementing Recommendations of the 9/11 Commission Act of 2007, Pub. L. No. 110-53, sec. 803, 121 Stat. 266, 360-362, as amended by the *James M. Inhofe Nat'l Defense Auth. Act for Fiscal Year 2023*, Pub. L. No. 117-263, Title III title LXVIII, § 6811(d), 136 Stat. 2395, 3600 (2022).

...

(f) Periodic reports

(1) In general.

The privacy officers and civil liberties officers of each department, agency, or element referred to or described in subsection (a) or (b) of this section shall periodically, but not less than annually, submit a report on the activities of such officers—

- (A)(i)** to the appropriate committees of Congress, including the Committee on the Judiciary of the Senate, the Committee on the Judiciary of the House of Representatives, the Committee on Homeland Security and Governmental Affairs of the Senate, the Committee on Oversight and Reform of the House of Representatives, the Select Committee on Intelligence of the Senate, and the Permanent Select Committee on Intelligence of the House of Representatives;
- (ii)** to the head of such department, agency, or element; and
- (iii)** to the Privacy and Civil Liberties Oversight Board; and

- (B)** which shall be in unclassified form to the greatest extent possible, with a classified annex where necessary.

(2) Contents

Each report submitted under paragraph (1) shall include information on the discharge of each of the functions of the officer concerned, including—

- (A)** information on the number and types of reviews undertaken;
- (B)** the type of advice provided, and the response given to such advice;
- (C)** the number and nature of the complaints received by the department, agency, or element concerned for alleged violations; and
- (D)** a summary of the disposition of such complaints, the reviews and inquiries conducted, and the impact of the activities of such officer.

(g) Informing the public

Each privacy officer and civil liberties officer shall—

- (1)** make the reports of such officer, including reports to Congress, available to the public to the greatest extent that is consistent with the protection of classified information and applicable law; and
- (2)** otherwise inform the public of the activities of such officer, as appropriate and in a manner consistent with the protection of classified information and applicable law.

II. Investigations Data and Analysis

CRCL reviews complaints concerning:

- Alleged abuses of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion by employees or officials of the Department. 6 U.S.C. § 345(a)(1);
- Compliance with constitutional, statutory, regulatory, policy, and other requirements relating to the civil rights or civil liberties of individuals affected by the programs and activities of the Department. 6 U.S.C. § 345(a)(4);
- Possible abuses of civil rights or civil liberties unless the DHS Office of Inspector General determines that any such complaint or information should be investigated by the Inspector General. 6 U.S.C. § 345(a)(6); and
- Department, agency, or element actions, policies, procedures, guidelines, and related laws and their implementation to ensure that such Department, agency, or element is adequately considering civil liberties in its actions. 42 U.S.C. § 2000ee-1(a)(2) and (a)(3).

Pursuant to 6 U.S.C. § 345(a)(6) and internal DHS policies, CRCL begins the investigation process by referring all complaints to the DHS Office of Inspector General (OIG). OIG then determines whether it will investigate the complaint. In the tables below, complaints kept by the OIG for investigation are designated “OIG retained.” If the OIG declines to investigate a complaint, the complaint is referred back to CRCL for investigation.

Under these authorities, CRCL reviews and assesses civil rights and human rights complaints from members of the public. These matters arise in a variety of contexts—labeled “situations” in the tables below—and concern one or more issues. The tables below identify investigations by the primary situation and issue involved.

CRCL initiates investigations based on allegations of violations of civil rights, civil liberties, or human rights by DHS programs, activities, or personnel received from the general public, other federal agencies, non-governmental organizations, and Congress. CRCL may also initiate investigations based on media reports or other sources. Incidents that might merit CRCL’s consideration are also forwarded to CRCL from other offices at DHS and other government agencies. Allegations may be submitted via U.S. mail, email, fax, the CRCL telephone hotline, or the CRCL online complaints portal: <https://engage.dhs.gov/crcl-complaint>, which was launched in March 2023. Individuals who submit allegations via the online portal receive a confirmation message and reference number. The portal provides easy access for mobile device and tablet users. Allegations can be submitted via the online portal in 10 different languages.

In addition to complaints alleging violations of civil rights and civil liberties arising from the Department’s activities, CRCL has delegated authority from the Secretary to ensure that federally assisted programs or activities of the Department comply with, among other things, Title VI of the Civil Rights Act of 1964; Title IX of the Education Amendments of 1972, as amended; the Rehabilitation Act of 1973, as amended; and the Age Discrimination Act of 1972. CRCL carries out a compliance and enforcement program that includes, but is not limited to, complaints, compliance reviews, data collection, and monitoring. During the first and second quarters of the fiscal year, approximately 5,000 entities received financial assistance from DHS and thus were

subject to these authorities. CRCL did not open any Title VI complaints during the reporting period. No complaints were resolved during this timeframe.

Table 1 summarizes investigations opened during the first and second quarters of FY 2024 by the primary civil rights *issue* raised, the *situation* in which the investigation arose, and the DHS *agency* that was the primary subject of the investigation.

Table 2 summarizes all 6 U.S.C. § 345 complaint investigations, including those initiated prior to FY 2024, in process as of the last day of the quarter (March 31, 2024).² If CRCL refers a complaint to a DHS agency for investigation, the agency issues a Report of Investigation to CRCL, which is reviewed by CRCL. If the complaint is not referred to an agency, it is retained by CRCL for investigation. CRCL issues retention memoranda for investigations that generally are larger in scope or complexity. CRCL uses its “short form” investigation process to expedite investigations of narrowly focused allegations. The short form process makes it easier to open and close complaints, allowing speedier resolution. Cases that subsequently require additional work may be converted to retained investigations. CRCL contracts with subject matter experts (SME) in areas including general corrections, medical and mental health, suicide prevention, environmental health and safety, and law enforcement practices to evaluate certain allegations and make recommendations.

When an investigation is complete, whether conducted by CRCL or the agency involved, CRCL may close the complaint and/or provide senior leadership of the relevant agency with any recommendations or advice for improving policies, practices, or training. CRCL notifies complainants of the results of investigations, including any actions taken in response. CRCL’s recommendations are reviewed by DHS agencies, who in turn concur, partially concur, or non-concur on each CRCL recommendation. For concurred-upon recommendations, the agency provides an action plan, and CRCL monitors the implementation of those recommendations. If the agency does not concur, CRCL may request that the agency reconsider its response to formal recommendations issued by CRCL; CRCL may also appeal the agency’s response to the Deputy Secretary of Homeland Security.

When CRCL closes a complaint investigation, the investigation may lead to a variety of outcomes:

Recommendation Memoranda: CRCL issues Recommendation Memoranda to address civil rights and civil liberties issues throughout the Department. These memoranda aim to enhance overarching DHS civil rights and liberties protections and typically recommend broad, systemic changes, such as the creation or revision of policies, alterations to practices and procedures, and modifications to training.

Onsite Recommendation Memoranda: CRCL issues an Onsite Recommendation Memorandum to DHS agencies when conducting a multidisciplinary onsite investigation. Multidisciplinary onsite investigations include the use of contract SMEs in a variety of disciplines, including medical care, mental health care, conditions of detention, suicide

² The “in process” categories include multiple cases in which Reports of Investigation (ROI) have been received from DHS agencies and are currently under review within CRCL. Pursuant to CRCL’s practice, these investigations remain officially “in process” until CRCL has completed its review and response to the ROIs.

prevention, use of force, and environmental health and safety.

Key Civil Rights Finding and Recommendation Memoranda: CRCL issues Key Civil Rights Finding and Recommendation Memoranda when conducting additional onsite investigations that are narrower in scope or focus than the multidisciplinary onsite investigations. These investigations may or may not involve the use of contract SMEs and include Spot Checks, Targeted Onsites, Rapid Response, and Disability-focused Onsites.

Informal Advice: In lieu of issuing formal recommendations, CRCL may conclude a complaint investigation by issuing Informal Advice to an agency. Informal Advice is appropriate for a narrow concern or request that is best addressed by communication to agency operations. These communications explain the issue or concern found and may offer suggested actions.

Complaints Closed without Recommendations: In the majority of complaint investigations, CRCL closes the investigation without issuing recommendations or advice. This occurs when allegations are unsubstantiated, when allegations do not warrant a recommendation because existing policy, procedures, and training are found to be sufficient, or when the agency has already addressed the concerns that the Compliance Branch identified.

Section 504 Determinations: In investigations of alleged violations of Section 504 of the Rehabilitation Act of 1973, as amended, CRCL issues written determinations detailing its findings of fact and conclusions of law. In cases where CRCL finds that a DHS agency violated Section 504, CRCL orders individual remedies or corrective actions, such as improvements to disability access or reasonable modifications.

Section 504 Informal Resolutions: Where possible, CRCL strives to informally resolve Section 504 complaints to allow for an expedient resolution of complainants' concerns while providing agencies an opportunity to collaborate with CRCL and implement corrective actions driven by the complainant.

CRCL strives to maintain transparency in its civil rights investigations processes and posts investigations-related work product on the DHS public website at <https://www.dhs.gov/transparency-civil-rights-investigations>.

Table 3 includes data about investigations closed during the first and second quarters of FY 2024, by issue, situation, and principal agency involved.

Table 4 includes data about the number of recommendations made to CBP and ICE and their concurrence rates.

Table 5 includes data about the number of recommendations made to CBP and ICE by issue.

Table 1. Investigations Opened, FY 2024 Q1 and Q2 (as of March 31, 2024)

Issues	DHS Agency									
	CBP	DHS	DHS HQ	FEMA	ICE	TSA	USCG	USCIS	USSS	Total
<i>Subtotal by Situation</i>										
Abuse of authority/misuse of official position	3	2			6			1		12
CBP Office of Field Operations (OFO) port of entry or USBP checkpoint	3									3
DHS law enforcement activity		1								1
Federal government building or area		1								1
Immigration detention					6					6
Political demonstration/rally								1		1
Conditions of detention	10				37			1		48
CBP detention	4									4
Immigration detention	1				36			1		38
Unaccompanied child	5				1					6
Death	5				6					11
DHS law enforcement activity	5									5
Immigration detention					6					6
Disability discrimination	3	4			28			11		46
CBP OFO port of entry or U.S. Border Patrol (USBP) checkpoint	3									3
Federal government building or area		3			1					4
Immigration benefit application processing								11		11
Immigration detention		1			27					28
Discrimination/profiling	7	1			6			1		15
CBP OFO port of entry or USBP checkpoint	7	1								8
Immigration benefit application processing								1		1
Immigration detention					6					6
Due process	25	5			25			6		61
CBP detention	6									6
CBP OFO port of entry or USBP checkpoint	5	1								6
DHS law enforcement activity	1									1
Immigration benefit application processing		2			1			6		9
Immigration detention	1	2			24					27
Unaccompanied child	12									12
Excessive or inappropriate use of force	1				15				1	17
CBP detention					1					1
CBP OFO port of entry or USBP checkpoint	1									1
DHS law enforcement activity									1	1
Immigration detention					14					14

Table 1 continued. Investigations opened FY 2024 Q1 and Q2 (as of March 31, 2024)

Issues	DHS Agency									
	CBP	DHS	DHS HQ	FEMA	ICE	TSA	USCG	USCIS	USSS	Total
First Amendment (free speech/association)			1							1
Federal government building or area			1							1
Fourth Amendment (search and seizure)	1	1			3		2			7
CBP OFO port of entry or USBP checkpoint	1	1								2
DHS law enforcement activity					2					2
Federal government building or area							2			2
Immigration detention					1					1
Human rights	2									2
CBP OFO port of entry or USBP checkpoint	1									1
Immigration detention	1									1
Inappropriate questioning/inspection conditions (non-TSA)	2		1							3
CBP OFO port of entry or USBP checkpoint	2									2
Federal government building or area			1							1
Inappropriate touch/search of person (non-TSA)		1								1
CBP OFO port of entry or USBP checkpoint		1								1
Intimidation/threat/improper coercion	2				2					4
CBP detention	1									1
Immigration benefit application processing	1									1
Immigration detention					2					2
Language access		1		1	8			1		11
Federal government building or area				1	1					2
Immigration benefit application processing								1		1
Immigration detention					7					7
Protection screening		1								1
Legal access					2					2
Immigration detention					2					2
Medical/mental health care	3	4			247					254
CBP detention	1									1
Immigration detention		4			247					251
Unaccompanied child	2									2

Table 1 continued. Investigations opened FY 2024 Q1 and Q2 (as of March 31, 2024)

Issues	DHS Agency									
	CBP	DHS	DHS HQ	FEM A	ICE	TS A	USC G	USCIS	USSS	Total
Religious accommodation						1				1
Federal government building or area						1				1
Retaliation					2					2
Immigration detention					2					2
Sexual abuse or assault	3		2		11					16
CBP detention	1									1
CBP OFO port of entry or USBP checkpoint	1									1
Federal government building or area			1							1
Immigration detention			1		11					12
Unaccompanied child	1									1
TSA Advanced Imaging Technology (AIT) and TSA pat-downs						5				5
Screening (non-watchlist)						5				5
Grand Total	67	19	4	1	398	6	2	21	1	519

Table 2. Investigations in process FY 2024 Q1 and Q2 (as of March 31, 2024)

By issue	OIG Retained	Medical Referral	Referred	Retained	Retained -Onsite	Section 504	Short Form	Total
Abuse of authority	1		10	2	1		17	31
Conditions of detention		6	6	6	25		34	77
Death	1				1		22	24
Disability discrimination		2		1		17	36	56
Discrimination/profiling	1		3	14	3		23	44
Due process		1	4	23	13		86	127
Excessive or inappropriate use of force		2	9	2	1		34	48
First Amendment (free speech/association)	1			1			5	7
Fourth Amendment (search and seizure)		1		1			13	15
Human rights				3			2	5
Inappropriate questions/inspection conditions (non-TSA)				2			5	7
Inappropriate touch/search of person (non-TSA)							2	2
Intimidation/threat/improper coercion			2	2	1		2	7
Language access				4			22	26
Legal access			2		1		3	6
Medical/mental health care		156	4	17	21		165	363
Privacy ³				1			5	6
Religious accommodation				1	1		4	6
Retaliation			2		1		3	6
Sexual abuse or assault	2		1	1	6		17	27
TSA AIT and TSA pat-downs							2	2
Total by Issue	6	168	43	81	75	17	502	892

³ This category involves claims about the unauthorized disclosure of private information and will generally arise in the context of unauthorized sharing of medical and mental health information and breaches of confidentiality of information.

Table 2 continued. Investigations in process FY 2024 Q1 and Q2 (as of March 31, 2024)

By Situation	OIG Retained	Medical Referral	Referred	Retained	Retained -Onsite	Section 504	Short Form	Total
CBP detention			2	6			18	26
CBP OFO port of entry or USBP checkpoint	2		4	21		2	57	86
DHS law enforcement activity	1		2				30	33
DHS program or initiative				4	2		9	15
DHS public messaging/website				1			1	2
DHS regulatory/rule processing							2	2
DHS supported activity				1			6	7
Federal government building or area						1	17	18
Immigration benefit application processing				4	1	6	24	35
Immigration detention	2	168	25	36	72	8	309	620
Political demonstration/rally	1						1	2
Protection screening				2			2	4
Screening (non-watchlist)							2	2
Unaccompanied child			10	6			24	40
Total by Situation	6	168	43	81	75	17	502	892
By Component	OIG Retained	Medical Referral	Referred	Retained	Retained -Onsite	Section 504	Short Form	Total
CBP	3		13	38		2	114	170
DHS				7	2		39	48
DHS HQ							8	8
FEMA							4	4
ICE	2	168	30	32	72	9	309	622
TSA							2	2
USCG					1		2	3
USCIS	1			4		6	23	34
USSS							1	1
Total by Component	6	168	43	81	75	17	502	892

Table 3. Investigations closed, FY 2024 Q1 and Q2 (as of March 31, 2024)

Issues	Component						
	CBP	DHS	DHS HQ	ICE	TSA	USCIS	Total
<i>Subtotal by Situation</i>							
Abuse of authority/misuse of official position	2			3			5
Immigration detention				3			3
Unaccompanied child	2						2
Conditions of detention	3			18			21
CBP detention	2						2
Immigration detention				17			17
Protection screening				1			1
Unaccompanied child	1						1
Death	2			1			3
CBP detention	1						1
DHS law enforcement activity	1						1
Immigration detention				1			1
Disability discrimination	3			6		7	16
CBP OFO port of entry or USBP checkpoint	1						1
DHS law enforcement activity	1						1
Federal government building or area	1						1
Immigration benefit application processing						7	7
Immigration detention				6			6
Discrimination/profiling	6			2	1	1	10
CBP OFO port of entry or USBP checkpoint	6						6
DHS supported activity				1			1
Immigration benefit application processing						1	1
Immigration detention				1			1
Screening (non-watchlist)					1		1
Due process	9	3		4			16
CBP OFO port of entry or USBP checkpoint	2			1			3
DHS program or initiative	2	1					3
Immigration detention		2		3			5
Unaccompanied child	5						5
Excessive or inappropriate use of force	5			4			9
CBP detention	1						1
DHS law enforcement activity	2						2
Immigration detention				3			3
Unaccompanied child	2			1			3
First amendment (free speech/association)		1	1				2
DHS law enforcement activity		1					1
Federal government building or area			1				1

Table 3 continued, Investigations closed FY 2024 Q1 and Q2 (as of March 31, 2024)

Issues	Component						
	CBP	DHS	DHS HQ	ICE	TSA	USCIS	Total
<i>Subtotal by Situation</i>							
Fourth Amendment (search and seizure)	1						1
CBP OFO port of entry or USBP checkpoint	1						1
Human rights	2						2
CBP detention	1						1
CBP OFO port of entry or USBP checkpoint	1						1
Inappropriate question/inspection conditions (non-TSA)	1						1
CBP OFO port of entry or USBP checkpoint	1						1
Language access	3			2			5
CBP detention	1						1
CBP OFO port of entry or USBP checkpoint	1						1
Immigration detention				2			2
Screening (non-watchlist)	1						1
Legal access				4			4
Immigration detention				4			4
Medical/mental health care	2	3		104			109
CBP detention	1						1
Immigration detention	1	3		104			108
Privacy				2			2
Immigration detention				2			2
Religious accommodation	1			2	1		4
CBP detention	1						1
Federal government building or area					1		1
Immigration detention				2			2
Retaliation				4			4
Immigration detention				4			4
Sexual abuse or assault	4			5			9
CBP OFO port of entry or USBP checkpoint	4						4
Immigration detention				5			5
TSA AIT and TSA pat-downs					6		6
Screening (non-watchlist)					6		6
Grand Total	44	7	1	161	8	8	229

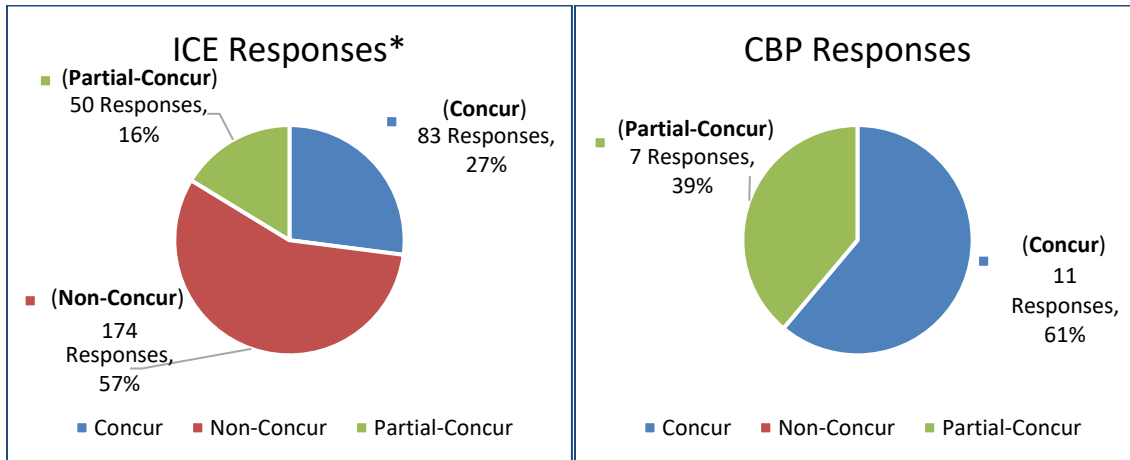
Table 4. Recommendation Responses by DHS Agency

Recommendation Type	CBP	ICE	Grand Total
Onsite Recommendations	1	250	251
Concur		68	68
Non-Concur		152	152
Partial Concur	1	30	31
Recommendations	17	57	74
Concur	11	15	26
Non-Concur		22	22
Partial Concur	6	20	26
Grand Total	18	307	325

Table 5. Recommendation Responses by Issue

By Issue	Count of Issue
Conditions of detention	130
Disability discrimination	5
Due process	14
Excessive or inappropriate use of force	31
Fourth Amendment (search and seizure)	3
Language access (limited English proficiency)	2
Legal access	5
Medical/mental health care	110
Religious accommodation (other issues covered by inappropriate questioning/discrimination/profiling)	9
Sexual abuse or assault	16
Grand Total	325

Recommendation Responses Received in FY24 Q1-Q2



*Includes responses to onsite recommendations from multidisciplinary, targeted, and spot check investigations.

III. Appendix: Acronyms

AIT	TSA Advanced Imaging Technology
CBP	U.S. Customs and Border Protection
CRCL	DHS Office for Civil Rights and Civil Liberties
DHS	U.S. Department of Homeland Security
FEMA	Federal Emergency Management Agency
FY	Fiscal Year
ICE	U.S. Immigration and Customs Enforcement
OFO	CBP Office of Field Operations
OIG	DHS Office of Inspector General
ROI	Reports of Investigation
SME	Subject Matter Expert
TSA	Transportation Security Administration
USBP	U.S. Border Patrol
USCG	U.S. Coast Guard
USCIS	U.S. Citizenship and Immigration Services
USSS	U.S. Secret Service