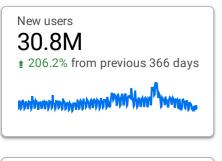


# **DHS.gov Web Performance Metrics**



Jan 1, 2024 - Dec 31, 2024

# Google Single Site - DHS.gov Sessions 40.2M 0 5 Total users 32.5M MININ Average session duration 01:46 **I -10.8%** from previous 366 days Views 59.9M

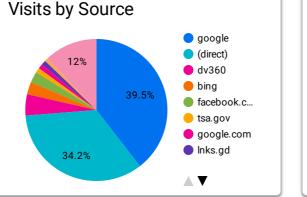


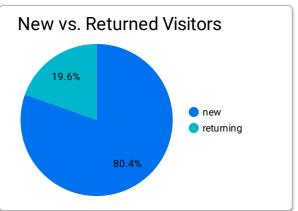
Bounce rate 24.2% J -45.9% from previous 366 days

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### Top Pages

	Page title	Views • I	Bounce rate
1.	Home   Homeland Security	5,631,208	49.42%
2.	REAL ID   Homeland Security	4,733,751	44.36%
3.	Blue Campaign   Homeland Security	2,840,221	73.74%
4.	Welcome to the "If You See Something, Say Something®" C	2,805,413	83.16%
5.	National Terrorism Advisory System   Homeland Security	1,920,264	34.96%
6.	Website Privacy Policy   Homeland Security	1,343,198	75.27%
7.	Check Wait Times   Homeland Security	1,033,162	52.83%
8.	Youth and Human Trafficking   Homeland Security	943,437	93.4%
9.	REAL ID FAQs   Homeland Security	936,881	34.7%
10.	Visa Waiver Program Requirements   Homeland Security	804,758	24.27%
11.	Learn How You Can Stop Human Trafficking   Homeland Se	764,008	80.5%
12.	Science and Technology Directorate   Homeland Security	762,110	94.74%
13.	Site Search   Homeland Security	742,851	13.16%
14.	Homeland Security Careers   Homeland Security	682,673	14.92%
15.	Are You REAL ID Ready?   Homeland Security	633,839	12.08%
16.	Visa Waiver Program   Homeland Security	532,108	14.79%
17.	Customer Experience (CX) at DHS   Homeland Security	485,563	98.88%
18.	Recognize Suspicious Activity   Homeland Security	483,044	78.51%
19.	Trusted Traveler Programs   Homeland Security	478,306	24.34%
20.	DHS Indigenous Languages Plan   Homeland Security	417,507	3.49%
		1 - 100 / 54829	) < >





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Jan 1, 2024 - Dec 31, 2024

## Social Media Traffic Visits

	Source	Sessions •	<b>Engagement rate</b>	Total users
1.	facebook.com	524,184	99.97%	503,128
2.	m.facebook.com	219,157	99.99%	221,866
3.	facebook	109,082	99.97%	99,625
4.	linkedin.com	94,666	99.96%	83,316
5.	t.co	90,776	99.73%	78,686
6.	twitter.com	72,893	100%	70,454
7.	lm.facebook.com	31,354	100%	30,745
8.	l.facebook.com	29,767	99.83%	25,862
9.	twitter	28,346	99.95%	28,340
10.	reddit.com	27,537	99.76%	24,576

1 - 100 / 304 < 📏

All Use	Add comparison +										Custom Jan1-	- Dec 31, 20
ogle	organic search traffic: Landi	ng page + que	ery string $\oslash$ -									
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Drgar	nic Google Search clicks over time											Day
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01 Jan	01 01 Feb Mar	01 Apr	01 May	0 Ju	l J	01 Jul	01 Aug	01 Sep	01 Oct	01 Nov	01 Dec	
🔅 Tota	al 🔅 Total											
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Q :	Search Landing page + query string 👻 🕂	↓ Organic Google	Organic Google Search	Organic Google	Organic Google	Active users	Engaged	Engagement rate	Average	le: 10	Go to: 1 < 1-* Key events All events →	reven
Q s		Google Search		Google Search click	Google Search				Average engagement time per active	Event count	Key events	reven
Q		Google Search	Google Search impressions	Google Search click	Google Search	users	sessions	rate	Average engagement time per active	Event count	Key events	reven
Q s	Landing page + query string 👻 🕂	Google Search clicks	Google Search impressions	Google Search click through rate	Google Search average position	users	sessions	rate	Average engagement time per active user	Event count	Key events	reven
Q s		Google Search clicks	Google Search impressions	Google Search click through rate	Google Search average position	users	sessions	rate	Average engagement time per active user	Event count All events 👻	Key events All events 👻	reven
<b>Q</b> s	Landing page + query string 👻 🕂	Google Search clicks 14,282,561	Google Search impressions 948,890,354	Google Search click through rate 1.51%	Google Search average position 13.78	users 9,246,760	sessions 9,903,321	rate 90.25%	Average engagement time per active user 1m 12s	Event count All events -	Key events All events - 51,212,751.00	reven \$0.0
<b>Q</b> s 1 2	Landing page + query string 👻 🕂	Google Search clicks 14,282,561 100% of total	Google Search impressions 948,890,354 100% of total	Google Search click through rate 1.51% Avg 0%	Google Search average position 13.78 100% of total	<b>9,246,760</b> 100% of total	sessions 9,903,321 100% of total	<u>rate</u> 90.25% Avg 0%	Average engagement time per active user 1m 12s Avg 0%	Event count All events • 100,332,935 100% of total	Key events All events → 51,212,751.00 100% of total	reven \$0.0 \$0.0
<b>Q</b> s 1 2 3	Landing page + query string 🔹 🕂	Google Search clicks 14,282,561 100% of total 834,874	Google Search impressions 948,890,354 100% of total 18,885,452	Google Search click through rate 1.51% Avg 0% 4.42%	Google Search average position 13.78 100% of total 21.01	users 9,246,760 100% of total 725,821	sessions 9,903,321 100% of total 734,926	rate 90.25% Avg 0% 89.06%	Average engagement time per active user user 1m 12s Avg 0% 1m 38s	Event count All events - 100,332,935 100% of total 11,829,048	Key events All events → 51,212,751.00 100% of total 6,266,369.00	reven \$0.0 \$0. \$0.
1 2	Landing page + query string - + Total / /check-wait-times	Google Search clicks 14,282,561 100% of total 834,874 660,940	Google Search impressions 948,890,354 100% of total 18,885,452 9,320,108	Google Search click through rate 1.51% Avg 0% 4.42% 7.09%	Google Search average position 13.78 100% of total 21.01 20.70	9,246,760 100% of total 725,821 579,966	sessions 9,903,321 100% of total 734,926 575,932	rate 90.25% Avg 0% 89.06% 95.55%	Average engagement time per active user 1m 12s Avg 0% 1m 38s 12s	Event count All events - 100,332,935 100% of total 11,829,048 3,777,493	Key events All events • 51,212,751.00 100% of total 6,266,369.00 2,225,253.00	reven \$0.0 \$0. \$0. \$0.
1 2	Landing page + query string - + Total / /check-wait-times /real-id	Google Search clicks 14,282,561 100% of total 834,874 660,940 653,610	Google Search impressions 948,890,354 100% of total 18,885,452 9,320,108 22,394,134	Google Search click through rate 1.51% Avg 0% 4.42% 7.09% 2.92%	Google Search average position 13.78 100% of total 21.01 20.70 13.01	9,246,760           100% of total           725,821           579,966           588,247	sessions         9,903,321         100% of total         734,926         575,932         575,760	rate 90.25% Avg 0% 89.06% 95.55% 95.57%	Average engagement time per active user 1m 12s Avg 0% 1m 38s 12s 50s	Event count All events → 100,332,935 100% of total 11,829,048 3,777,493 4,997,040	Key events         All events         51,212,751.00         100% of total         6,266,369.00         2,225,253.00         2,454,340.00	10 of 51713
1 2	Landing page + query string - + Total / /check-wait-times /real-id /real-id/real-id-faqs	Google Search clicks 14,282,561 100% of total 834,874 660,940 653,610 341,600	Google Search impressions 948,890,354 100% of total 18,885,452 9,320,108 22,394,134 30,363,337	Google Search click through rate 1.51% Avg 0% 4.42% 7.09% 2.92% 1.13%	Google Search average position 13.78 100% of total 21.01 20.70 13.01 13.83	9,246,760           100% of total           725,821           579,966           588,247           293,402	sessions         9,903,321         100% of total         734,926         575,932         575,760         272,144	rate 90.25% Avg 0% 89.06% 95.55% 95.57% 85.12%	Average engagement time per active user Im 12s Avg 0% Im 38s 12s 50s 50s 1m 26s	Event count All events → 100,332,935 100% of total 11,829,048 3,777,493 4,997,040 1,695,829	Key events         All events         51,212,751.00         100% of total         6,266,369.00         2,225,253.00         2,454,340.00         656,121.00	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0
1 2 3 4 5	Landing page + query string  +  Total  Total  /  /check-wait-times  /real-id  /real-id/real-id-faqs  /homeland-security-careers	Google           Search           clicks           14,282,561           100% of total           834,874           660,940           653,610           341,600           333,256	Google Search         impressions         948,890,354         100% of total         18,885,452         9,320,108         22,394,134         30,363,337         13,599,155	Google           Search click           through           rate           1.51%           Avg 0%           4.42%           7.09%           2.92%           1.13%           2.45%	Google Search average position 13.78 100% of total 21.01 20.70 13.01 13.83 41.15	y,246,760           100% of total           725,821           579,966           588,247           293,402           258,411	sessions         9,903,321         100% of total         734,926         575,932         575,760         272,144         271,316	rate 90.25% Avg 0% 89.06% 95.55% 95.57% 85.12% 97.28%	Average engagement time per active user 1m 12s Avg 0% 1m 38s 12s 50s 1m 26s 1m 05s	Event count         All events         100,332,935         100% of total         11,829,048         3,777,493         4,997,040         1,695,829         4,000,403	Key events         All events         51,212,751.00         100% of total         6,266,369.00         2,225,253.00         2,454,340.00         656,121.00         2,206,714.00	revent \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0
1 2 3 4 5	Landing page + query string • + Total Total // /check-wait-times /real-id/real-id-faqs /real-id/real-id-faqs /homeland-security-careers /homeland-security-careers /check-immigration-case-status /check-immigration-case-status	Google         Search         clicks         14,282,561         100% of total         834,874         660,940         653,610         341,600         333,256         318,216	Google Search         impressions         948,890,354         100% of total         18,885,452         9,320,108         22,394,134         30,363,337         13,599,155         17,161,023	Google           Search click           through           rate           1.51%           Avg 0%           4.42%           7.09%           2.92%           1.13%           2.45%           1.85%	Google           average           position           13.78           100% of total           21.01           20.70           13.01           13.83           41.15           6.31	9,246,760           100% of total           725,821           579,966           588,247           293,402           258,411           240,485	sessions         9,903,321         100% of total         734,926         575,932         575,760         272,144         271,316         272,791	rate 90.25% Avg 0% 89.06% 95.55% 95.57% 85.12% 97.28% 98.58%	Average engagement time per active user 1m 12s Avg 0% 1m 38s 12s 50s 1m 26s 1m 26s 1m 05s 14s	Event count         All events         100,332,935         100% of total         11,829,048         3,777,493         4,997,040         1,695,829         4,000,403         2,043,263	Key events         All events         51,212,751.00         100% of total         6,266,369.00         2,225,253.00         2,454,340.00         656,121.00         2,206,714.00         974,819.00	revent \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.
1 2 3 4 5	Landing page + query string • + Total Total / //check-wait-times /real-id/real-id-faqs /homeland-security-careers //check-immigration-case-status	Google         Search         Clicks         14,282,561         100% of total         834,874         660,940         653,610         341,600         333,256         318,216         268,121	Google Search         impressions         948,890,354         100% of total         100% of total         9,320,108         22,394,134         30,363,337         13,599,155         17,161,023         8,808,320	Google           Search click           through           rate           1.51%           Avg 0%           4.42%           7.09%           2.92%           1.13%           2.45%           1.85%           3.04%	Google           average           position           13.78           100% of total           21.01           20.70           13.01           13.83           41.15           6.31           8.93	9,246,760           100% of total           725,821           579,966           588,247           293,402           258,411           240,485           204,666	sessions         9,903,321         100% of total         734,926         575,932         575,760         272,144         271,316         272,791         211,216	rate 90.25% Avg 0% 89.06% 95.55% 95.57% 85.12% 97.28% 98.58% 90.95%	Average engagement time per active user 1m 12s Avg 0% 1m 38s 12s 50s 1m 26s 1m 26s 1m 05s 14s 14s	Event count         All events         100,332,935         100% of total         11,829,048         3,777,493         4,997,040         1,695,829         4,000,403         2,043,263         1,768,279	Key events         All events         51,212,751.00         100% of total         6,266,369.00         2,225,253.00         2,454,340.00         656,121.00         2,206,714.00         974,819.00         908,689.00	<b>reven</b> \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0

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## **DHS.gov Customer Satisfaction Survey**

Time Period:1/1/2024-12/31/2024

#### **Overall Customer Satisfaction Score**

Results were not relevant to my search terms or needs

• Results were too similar / redundant

Returned not enough or no results

Returned too many results

Total

Answer Choices	Responses	Points	Scor
Outstanding	1494	100	14940
<ul> <li>Above Average</li> </ul>	1239	75	9292
<ul> <li>Average</li> </ul>	1547	50	7735
<ul> <li>Below Average</li> </ul>	322	25	805
• Poor	467	0	
Total	5069		32772
Were you able to complete the purpose of your visit?			61.73
Answer Choices	Responses	Points	Scor
• Yes	3129	100	31290
• No	1940	0	
Total	5069		31290
Would you still return to this website if you could get this			85.77
information or service from another source?			
Answer Choices	Responses	Points	Scor
• Yes	3515	100	35150
• No	583	0	
Total	4098		35150
Will you recommend this website to a friend or colleague?			79.99
Annual Chairea			
	Responses	Points	Scor
• Yes	3278	100	32780
Yes     No	3278 820		32780
Yes     No	3278	100	32780
Yes     No Total Please describe your experience finding your way around	3278 820	100	32780 <b>32780</b>
Yes     No Total Please describe your experience finding your way around	3278 820	100	
<ul> <li>Yes</li> <li>No</li> <li>Total</li> <li>Please describe your experience finding your way around (navigating) DHS.gov today.</li> </ul>	3278 820	100	32780 <b>32780</b>
Yes     No     Total Please describe your experience finding your way around (navigating) DHS.gov today. NOTE: Excludes "Other" responses Answer Choices	3278 820	100	32780 32780 58.0
Yes     No Total Please describe your experience finding your way around (navigating) DHS.gov today. NOTE: Excludes "Other" responses Answer Choices     Encountered no difficulties	3278 820 4098 Responses 2379	100 0 Points 100	32780 32780 58.0
Yes     No Total Please describe your experience finding your way around (navigating) DHS.gov today. NOTE: Excludes "Other" responses Answer Choices     Encountered no difficulties     Had technical difficulties (e.g. error messages, broken links)	3278 820 4098 Responses 2379 185	100 0 Points 100 0	32780 32780 58.0 58.0 58.0
Yes     No Total Please describe your experience finding your way around (navigating) DHS.gov today. NOTE: Excludes "Other" responses Answer Choices     Encountered no difficulties     Had technical difficulties (e.g. error messages, broken links)     Links did not take me where I expected	3278 820 <b>4098</b> <b>Responses</b> 2379 185 141	100 0 Points 100 0 0	32780 32780 58.01 58.02 23790
Yes     No Total Please describe your experience finding your way around (navigating) DHS.gov today. NOTE: Excludes "Other" responses Answer Choices     Encountered no difficulties     Had technical difficulties (e.g. error messages, broken links)     Links did not take me where I expected     Links / labels are difficult to understand, they are not intuitive	3278 820 4098 Responses 2379 185 141 344	100 0 Points 100 0 0 0	32780 32780 58.01 58.02 23790
<ul> <li>Yes</li> <li>No</li> <li>Total</li> <li>Please describe your experience finding your way around (navigating) DHS.gov today.</li> <li>NOTE: Excludes "Other" responses</li> <li>Answer Choices <ul> <li>Encountered no difficulties</li> <li>Had technical difficulties (e.g. error messages, broken links)</li> <li>Links did not take me where I expected</li> <li>Links / labels are difficult to understand, they are not intuitive</li> <li>Navigated to general area but couldn't find the specific content needed</li> </ul> </li> </ul>	3278 820 4098 Responses 2379 185 141 344 610	100 0 Points 100 0 0 0 0 0 0	32780 32780 58.09 58.09 23790
<ul> <li>Yes</li> <li>No</li> <li>Total</li> <li>Please describe your experience finding your way around (navigating) DHS.gov today.</li> <li>NOTE: Excludes "Other" responses</li> <li>Answer Choices <ul> <li>Encountered no difficulties</li> <li>Had technical difficulties (e.g. error messages, broken links)</li> <li>Links did not take me where I expected</li> <li>Links / labels are difficult to understand, they are not intuitive</li> <li>Navigated to general area but couldn't find the specific content needed</li> <li>Too many links or navigational choices</li> </ul> </li> </ul>	3278 820 4098 Responses 2379 185 141 344 610 188	100 0 Points 100 0 0 0 0 0 0 0 0 0	32780 32780 58.01 58.02 23790
<ul> <li>Yes</li> <li>No</li> <li>Total</li> <li>Please describe your experience finding your way around (navigating) DHS.gov today.</li> <li>NOTE: Excludes "Other" responses</li> <li>Answer Choices <ul> <li>Encountered no difficulties</li> <li>Had technical difficulties (e.g. error messages, broken links)</li> <li>Links did not take me where I expected</li> <li>Links / labels are difficult to understand, they are not intuitive</li> <li>Navigated to general area but couldn't find the specific content needed</li> <li>Too many links or navigational choices</li> <li>Would often feel lost, not know where I was</li> </ul> </li> </ul>	3278 820 4098 Responses 2379 185 141 344 610	100 0 Points 100 0 0 0 0 0 0	32780 32780 58.09 58.09 23790
<ul> <li>No</li> <li>Total</li> <li>Please describe your experience finding your way around (navigating) DHS.gov today.</li> <li>NOTE: Excludes "Other" responses</li> <li>Answer Choices <ul> <li>Encountered no difficulties</li> <li>Had technical difficulties (e.g. error messages, broken links)</li> <li>Links did not take me where I expected</li> <li>Links / labels are difficult to understand, they are not intuitive</li> <li>Navigated to general area but couldn't find the specific content needed</li> <li>Too many links or navigational choices</li> <li>Would often feel lost, not know where I was</li> </ul> </li> </ul>	3278 820 4098 Responses 2379 185 141 344 610 188 251	100 0 Points 100 0 0 0 0 0 0 0 0 0	32780 32780 58.0! Scor 23790 23790
<ul> <li>Yes</li> <li>No</li> <li>Total</li> <li>Please describe your experience finding your way around (navigating) DHS.gov today.</li> <li>NOTE: Excludes "Other" responses</li> <li>Answer Choices <ul> <li>Encountered no difficulties</li> <li>Had technical difficulties (e.g. error messages, broken links)</li> <li>Links did not take me where I expected</li> <li>Links / labels are difficult to understand, they are not intuitive</li> <li>Navigated to general area but couldn't find the specific content needed</li> <li>Too many links or navigational choices</li> <li>Would often feel lost, not know where I was</li> </ul> </li> <li>Total</li> </ul> How was your experience using our site search?	3278 820 4098 Responses 2379 185 141 344 610 188 251	100 0 Points 100 0 0 0 0 0 0 0 0 0	32780 32780 58.0! Scor 23790 23790
<ul> <li>Yes</li> <li>No</li> <li>Total</li> <li>Please describe your experience finding your way around (navigating) DHS.gov today.</li> <li>NOTE: Excludes "Other" responses</li> <li>Answer Choices <ul> <li>Encountered no difficulties</li> <li>Had technical difficulties (e.g. error messages, broken links)</li> <li>Links did not take me where I expected</li> <li>Links / labels are difficult to understand, they are not intuitive</li> <li>Navigated to general area but couldn't find the specific content needed</li> <li>Too many links or navigational choices</li> <li>Would often feel lost, not know where I was</li> </ul> </li> <li>Total</li> <li>How was your experience using our site search?</li> <li>NOTE: Excludes "Did not use search" and "Other" responses</li> </ul>	3278 820 4098 Responses 2379 185 141 344 610 188 251	100 0 Points 100 0 0 0 0 0 0 0 0 0	32780 32780 58.09 Scor 23790 23790 47.40
<ul> <li>Yes</li> <li>No</li> <li>Total</li> <li>Please describe your experience finding your way around (navigating) DHS.gov today.</li> <li>NOTE: Excludes "Other" responses</li> <li>Answer Choices <ul> <li>Encountered no difficulties</li> <li>Had technical difficulties (e.g. error messages, broken links)</li> <li>Links did not take me where I expected</li> <li>Links / labels are difficult to understand, they are not intuitive</li> <li>Navigated to general area but couldn't find the specific content needed</li> <li>Too many links or navigational choices</li> <li>Would often feel lost, not know where I was</li> </ul> </li> </ul>	3278 820 4098 820 3098 2379 185 141 344 610 188 251 4098	100 0 <b>Points</b> 100 0 0 0 0 0 0 0 0 0	32780 <b>32780</b>
<ul> <li>Yes</li> <li>No</li> <li>Total</li> <li>Please describe your experience finding your way around (navigating) DHS.gov today.</li> <li>NOTE: Excludes "Other" responses</li> <li>Answer Choices <ul> <li>Encountered no difficulties</li> <li>Had technical difficulties (e.g. error messages, broken links)</li> <li>Links did not take me where I expected</li> <li>Links / labels are difficult to understand, they are not intuitive</li> <li>Navigated to general area but couldn't find the specific content needed</li> <li>Too many links or navigational choices</li> <li>Would often feel lost, not know where I was</li> </ul> </li> <li>Total</li> <li>How was your experience using our site search?</li> <li>NOTE: Excludes "Did not use search" and "Other" responses</li> </ul>	3278 820 4098 Responses 2379 185 141 344 610 188 251 4098 Responses	100 0 <b>Points</b> 100 0 0 0 0 0 0 0 0 0 0 0 0 0	32780 32780 58.0! 58.0! 23790 23790 47.40 Scor

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## DHS.gov Customer Satisfaction Survey

Time Period:1/1/2024-12/31/2024

#### **Demographic Information**

#### What Information were you looking for today?

Answer Choices	Responses	Percentage
<ul> <li>Border management</li> </ul>	219	4.32%
Contact information	178	3.51%
<ul> <li>Contracting opportunities</li> </ul>	91	1.80%
Cybersecurity	222	4.38%
Disaster assistance	104	2.05%
<ul> <li>Email, RSS feeds, or subscription services</li> </ul>	44	0.87%
<ul> <li>Forms or publications</li> </ul>	110	2.17%
<ul> <li>Human trafficking</li> </ul>	189	3.73%
<ul> <li>Immigration and citizenship</li> </ul>	325	6.41%
<ul> <li>Information about DHS (leadership, history, etc.)</li> </ul>	165	3.26%
<ul> <li>Jobs / career information</li> </ul>	462	9.11%
Law enforcement	134	2.64%
<ul> <li>News</li> </ul>	140	2.76%
<ul> <li>Photographs</li> </ul>	16	0.32%
<ul> <li>Small business resources</li> </ul>	52	1.03%
Training	195	3.85%
Travel	647	12.76%
Videos	33	0.65%
Other	1743	34.39%
Total	5069	100%

# If you weren't able to complete your visit, please select the option that best describes your difficulty.

Answer Choices	Responses	Percentage
Bad link	70	4.88%
<ul> <li>Content wasn't easy to understand</li> </ul>	160	11.16%
<ul> <li>Could not find what I was looking for</li> </ul>	970	67.64%
<ul> <li>Error on page</li> </ul>	77	5.37%
<ul> <li>Multimedia / technical problem</li> </ul>	70	4.88%
<ul> <li>Outdated information</li> </ul>	87	6.07%
Other	0	0.00%
Total	1434	100%

#### Which of the following best describes you?

Answer Choices	Responses	Percentage
Business representative	313	7.64%
Educator	218	5.32%
<ul> <li>Federal government employee</li> </ul>	240	5.86%
<ul> <li>First responder / law enforcement official</li> </ul>	168	4.10%
<ul> <li>Government contractor</li> </ul>	150	3.66%
<ul> <li>International visitor</li> </ul>	132	3.22%
<ul> <li>Job seeker</li> </ul>	353	8.61%
<ul> <li>Media representative</li> </ul>	25	0.61%
<ul> <li>Non-profit staff or volunteer</li> </ul>	128	3.12%
<ul> <li>Seeking citizenship or immigration information</li> </ul>	160	3.90%
<ul> <li>State, tribal, territorial or local government representative</li> </ul>	70	1.71%
Student	522	12.74%
<ul> <li>Traveler (domestic or international)</li> </ul>	689	16.81%
Other	930	22.69%
Total	4098	100%