



Identity Protection Services (IPS)

The Department of Homeland Security (DHS) adopted the General Services Administration's (GSA) multiple award Blanket Purchase Agreements (BPAs) government-wide Best-in-Class (BIC) contract solution for Identity Protection Services (IPS). The IPS BPA provides access to a variety of identity protection services that include:

- Consumer credit reports, address verification reports, and credit risk assessments
- Recovery services involving suspected or actual breaches of sensitive personally identifiable information
- Data breach response and protection services including:
 - Business information
 - Credit monitoring
 - Identity monitoring and theft insurance
 - Identity restoration
 - Website and call center services related to these requirements

The IPS BPAs were awarded to Contractors with two tiers of experience:

- Tier 1 – Contractors with experience in responding to data breaches impacting populations of significant size. The benchmark for significant size was 21.5 million individuals.
- Tier 2 – Includes Contractors with general experience in providing routine data breach responses.

Key Contract Vehicle Features:

- Includes a comprehensive range of identity protection services through highly-qualified contractors;
- Provides access to multiple vendors at the same time based on the volume of data breach incidents;
- Promotes and supports DHS socioeconomic goals by providing access to contractors of varying socioeconomic groups; and
- Increases speed to implementation of credit monitoring services.

Period of Performance (POP):

Five years (9/1/2015 - 8/31/2020)

Number of Awardees:

Three CTA teams (including five small businesses and one large business)

Contractor Information:

Visit the FSSI website for a complete list of IPS contractors. https://www.gsa.gov/IPS_Contractors