

June 13, 2013

MEMORANDUM FOR: Charles K. Edwards

Acting Inspector General

Council of Inspectors General on Integrity and Efficiency

FROM: Secretary Napolitano

SUBJECT: Quarterly High-Dollar Overpayments Report

January to March 2013

Attached is the Department's Quarterly High-Dollar Overpayments Report for the period January to March 2013, as required by Section 3f of Executive Order 13520, *Reducing Improper Payments*. In addition, information is included on high-dollar overpayments from prior reports which remain uncollected as of March 31, 2013. This report will be made publicly available within 15 days.

This report supports the Department's commitment to fulfilling the Executive Order's goals of eliminating payment error in federal programs and increasing transparency. As responsible stewards of taxpayer dollars, reducing improper payments remains a top priority for the Department. We continue to monitor programs and strengthen controls to reduce the instances of improper payments, taking steps to mitigate systemic weaknesses and address specific root causes.

Over the past few years, DHS has strengthened training of personnel, enhanced document retention and removed non-federal personnel from the payment review and approval process. These efforts have supported a reduction in the estimated error rate of our high-risk programs from seven percent in Fiscal Year 2008 to less than two percent in Fiscal Year 2012. We have established a workgroup comprised of internal control, payment processing, and procurement staff from Headquarters and Components with payment centers to examine invoice review and approval processes to identify and strengthen related internal controls. We are also working with other federal agencies to share best practices in eliminating high-dollar overpayments and improving payment processing.

Attachment

Component	Recipient Type (Entity or Individual)	City and State	Program(s) Responsible	Collection Actions Taken or Planned	Why the Overpayment Occurred And Actions to Prevent Reoccurrence	Payment Date	Date High \$ Overpayment Identified for Reporting to the Department	Amount Paid	Correct Amount	Overpayment Amount	Recovered Amount	Outstanding Balance
CBP	Entity	Moscow, ID	Office of Border Patrol	Disputed fleet bankcard transactions. Bank has refunded the charges.	CBP issued a contract with a vendor to provide bulk fuel and a single fleet credit card was used for each purchase. The vendor processed 18 duplicate charges against the card over a period of months before the error was detected.	August 30, 2012 - December 27, 2012	January 8, 2013	\$428,873.87	\$0.00	\$428,873.87	\$428,873.87	\$0.00
					The card was cancelled and CBP made a dispute claim to the bank. CBP Internal Affairs and the OIG were notified. Subsequently, the vendor stated that these duplicate charges were administrative errors. The bank is making CBP whole for the disputed charges. The program office reviewed their process to determine how these charges went undiscovered for several months and developed a plan to prevent future occurrences.							
CBP	Entity	Phoenix, AZ	Office of Border Patrol	Disputed fleet bankcard transactions. Bank has agreed to refund the charges.	CBP issued a contract with a vendor to provide bulk fuel and a single fleet credit card was used for each purchase. The vendor processed three duplicate charges against the card over a period of months before the error was detected.	July 17, 2012 - August 8, 2012	January 8, 2013	\$70,629.19	\$0.00	\$70,629.19	\$70,629.19	\$0.00
					The card was cancelled and CBP made a dispute claim to the bank. CBP Internal Affairs and the OIG were notified. Subsequently, the vendor stated these duplicate charges were administrative errors. The bank is making CBP whole for the disputed charges. The program office reviewed their process to determine how these charges went undiscovered for several months and developed a plan to prevent future occurrences.							
FEMA	Entity	Hartford, CT	Homeland Security Grants Program	The program offices and grantees have been contacted to submit missing documentation.	The grantee did not submit the required documentation within the appropriate timeframe, thereby making the entire payment improper. The program office will reach out to the grantee to provide instructions on documentation retention and the requirements of audits and internal reviews.	September 16, 2011	January 15, 2013	\$251,478.06	\$0.00	\$251,478.06	\$0.00	\$251,478.06
FEMA	Entity	Houston, TX	Transit Security Grant Program	The program offices and grantees have been contacted to submit missing documentation.	The grantee did not submit the required documentation within the appropriate timeframe, thereby making the entire payment improper. The program office will reach out to the grantee to provide instructions on documentation retention and the requirements of audits and internal reviews.	April 19, 2011	January 15, 2013	\$35,625.00	\$0.00	\$35,625.00	\$0.00	\$35,625.00
FEMA	Entity	Richmond, VA	Transit Security Grant Program	The program offices and grantees have been contacted to submit missing documentation.	The grantee did not submit the required documentation within the appropriate timeframe, thereby making the entire payment improper. The program office will reach out to the grantee to provide instructions on documentation retention and the requirements of audits and internal reviews.	August 29, 2011	January 15, 2013	\$464,682.87	\$0.00	\$464,682.87	\$0.00	\$464,682.87
FLETC	Individual	Glynco, GA	Human Capital Operations Division	Collection bills were sent to the recipients to recoup the overpayments.	Three rehired annuitants who were subject to salary offset were overpaid due to under- deduction of annuities. The error was due to improper on-boarding procedures used by Human Capital Operations Division staff. Annuity statements were not verified upon employment for correct salary offset amounts when setting the rehired annuitants' pay and annually, for any cost of living adjustments.	January 1, 2007 - November 3, 2012	January 1, 2013	\$88,936.20	\$0.00	\$88,936.20	\$0.00	\$88,936.20
					An internal investigation was launched and revealed significant deficiencies in rehired annuitants on-boarding and pay-setting procedures. Corrective actions include Human Capital Operations Division staff training on in-processing, pay-setting and related personnel actions for rehired annuitants who are without a dual compensation waiver.							
MGMT	Entity	Silver Spring, MD	Infrastructure, Planning, and Control	Vendor returned overpayment.	Vendor submitted multiple invoices for the same service due to revisions. Two of the invoices were paid. The second payment was repaid by the vendor. However, the Finance Center later realized that the initial payment, the higher of the two, was the one that was incorrect and should have been recovered instead. The Finance Center collected the difference between the two payments.		January 9, 2013	\$59,402.83	\$0.00	\$59,402.83	\$59,402.83	\$0.00
					The Finance Center will perform more thorough research on invoices with "Revised" invoice numbers. Program offices will need to ensure that invoiced line items match the listed prices in contracts before approving invoices. The Office of the Chief Financial Officer and Chief Procurement Officer will examine the need to retrain contracting officer's representatives and the assignment of program offices to specific financial management specialists.							

Component	Recipient Type (Entity or Individual) Entity	City and State Burlington, MA	Program(s) Responsible	Collection Actions Taken or Planned A collection bill was sent to the recipient to recoup the overpayment.	Why the Overpayment Occurred And Actions to Prevent Reoccurrence The vendor submitted an invoice in 2012 which program office staff provided approval to pay. NPPD later contacted the DHS Office of the Chief Financial Officer and communicated that they were overbilled on two subsequent invoices which needed to be recouped. NPPD is	Payment Date May 8, 2012	Date High \$ Overpayment Identified for Reporting to the Department February 6, 2013	Amount Paid \$132,568.75	Correct Amount \$59,754.21	Overpayment Amount \$72,814.54	Recovered Amount \$0.00	Outstanding Balance \$72,814.54
S&T	Entity	Greenbelt, MD	Science and Technology and ICI Financial Operations	E Vendor returned overpayment.	standardizing invoice processing policies and procedures which will be supported by training. An invoice was received and approved by the program office and placed in a processing queue but not processed by accounting. A revised invoice was received, approved by the program office, and processed by accounting. The original invoice was then processed by	March 4, 2013	March 7, 2013	\$1,487,455.07	\$0.00	\$1,487,455.07	\$1,487,455.07	\$0.00
					Standard Operating Procedures were updated with more specific instructions pertaining to the handling of invoices that need to be rejected and are currently in a payment queue.							
TSA	Entity	Philadelphia, PA	TSA Payables	A collection bill was sent to the recipient to recoup the overpayment.	Duplicate payment was made in error due to invoice having been submitted twice on different dates with different invoice numbers. The invoice was originally received on November 6, 2012 with the duplicate was received on November 28, 2012 with two additional characters added to the original invoice number. The additional characters were not consistent with revised invoice submissions and the technician processed the invoice as a new one. A refund package has been mailed to the vendor who was advised to refrain from submitting invoices from two different sources and with altered invoice numbers. As an improvement initiative, the staff has developed a report that shows all payments made to the same vendor for the same amount in the same period. This report indicates increased duplicate payment risk.	December 10, 2012	January 3, 2013	\$26,753.00	\$0.00	\$26,753.00	\$0.00	\$26,753.00
TSA	Entity	Herndon, VA	TSA Payables	Partial collection through offset against an outstanding invoice. A collection bill was sent to the vendor for the remaining balance.	The cumulative amount of the invoice was paid rather than the correct current amount. The responsible administrative contracting officers and the technician were counseled and instructed on February 21, 2013, on procedures to follow when checking invoices prior to approval. Team training was conducted on February 26, 2013, and discussed the need to pay closer attention to details and to use the checklist for each and every invoice.	February 12, 2013	February 19, 2013	\$202,403.67	\$38,475.43	\$163,928.24	\$55,043.92	\$108,884.32
TSA	Entity	Miami, FL	TSA Payables	Vendor returned overpayment.	Payment was issued to the original contract vendor whose bank account changed before the payment was received. Treasury returned the payment. At the time of reissue, a new vendor on the contract was in the system and incorrectly received the payment for service provided by the original vendor. The new vendor returned the funds. After representatives from the Finance Center contacted the original vendor and obtained correct banking information, payables reissued the payment to the original contract vendor. Reminders are sent to vendors to update their banking information in a timely manner.	December 13, 2012	February 4, 2013	\$41,422.43	\$0.00	\$41,422.43	\$41,422.43	\$0.00
TSA	Entity	Tallahassee, FL	TSA Payables	A collection bill was sent to the recipient to recoup the overpayment.	An invoice's previously requested amount was paid instead of the current requested amount. Individuals and the team have been advised.	December 20, 2012	March 11, 2013	\$34,313.83	\$6,669.00	\$27,644.83	\$0.00	\$27,644.83
USCG	Entity	McLean, VA	Audit Readiness and Complianc	e An offset was taken against another invoice which fully recouped the funds.	A duplicate payment occurred because an improper invoice was rejected but not removed from the payment system. The rejected invoice was erroneously submitted for payment and paid. Subsequently, a corrected invoice, with a different invoice number, was processed and paid. Due to the change in invoice number, this later invoice circumvented system validations and was not identified as a duplicate payment. The contract team communicated with the vendor to contact the payment team to verify the status of an original invoice prior to submitting a corrective invoice. The payables group communicated to contracting officers to ensure rejected invoices are immediately deleted from the payment system.	December 12, 2012	February 8, 2013	\$164,293.12	\$82,146.56	\$82,146.56	\$82,146.56	\$0.00

Component	Recipient Type (Entity or Individual)	City and State Philadelphia, PA	Program(s) Responsible Audit Readiness and Compliance	Collection Actions Taken or Planned A collection bill was sent to the	Why the Overpayment Occurred And Actions to Prevent Reoccurrence The same invoice was approved and submitted by two different contracting officers under two	Payment Date December 4, 2012	Date High \$ Overpayment Identified for Reporting to the Department January 24, 2013	Amount Paid \$113,205.06	Correct Amount	Overpayment Amount \$113,205.06	Recovered Amount	Outstanding Balance
		,		recipient to recoup the overpayment.								
USCG	Entity	Richmond, CA	Logistics Information Managemen System	nt Vendor returned overpayment.	An accounting technician selected an incorrect vendor on an invoice payment and it was certified for payment by the contracting officer. The necessity of using the payment accuracy checklist was reiterated. Additionally, monthly refresher training will be provided by the supervisor and lead.	January 1, 2013	January 8, 2013	\$93,600.00	\$0.00	\$93,600.00	\$93,600.00	\$0.00
USCG	Individual	Waco, TX	Coast Guard Pay and Personnel Center - Retiree and Annuitant Pay	Requested Treasury recover payments.	Three payments were made to a service member prior to receiving a notification of their death. Pay and Personnel Center was informed late of the death of the service member. Continued distribution of information to retirees and their families informing them of the importance of notifying the Pay and Personnel Center of the death of a retiree as soon as possible. Individuals will be identified in the Do Not Pay Portal which includes the Death Master File, as part of the Department's Do Not Pay Plan.	December 1, 2012 - February 28, 2013	March 1, 2013	\$8,436.84	\$0.00	\$8,436.84	\$0.00	\$8,436.84
USCG	Individual	New Orleans, LA	Coast Guard Pay and Personnel Center - Retiree and Annuitant Pay	Requested Treasury recover payments.	Two payments were made to the service member prior to receiving a notification of their death. The overpayments were identified through the Defense Manpower Data Center death match. Received report of retiree's death after payments made. The USCG performs monthly and quarterly checks using data from the Department of Defense, the Social Security Administration, and the Veteran's Administration to prevent issuance of retiree benefits to deceased members. Additionally, families and estates are required to immediately notify the USCG of a retiree's death. Late notification of death by the family is not uncommon due to the stress of the situation.	January 1, 2013 - February 28, 2013	March 1, 2013	\$9,821.00	\$0.00	\$9,821.00	\$0.00	\$9,821.00
USCG	Individual	Bellevue, WA	Coast Guard Pay and Personnel Center - Retiree and Annuitant Pay	Funds recovered by Treasury directly from the service member's estate.	Payment was made to the service member prior to receiving a notification of their death. The overpayment was identified through the Defense Manpower Data Center death match. Received report of retiree's death after payment made. The USCG performs monthly and quarterly checks using data from the Department of Defense, the Social Security Administration, and the Veteran's Administration to prevent issuance of retiree benefits to deceased members. Additionally, families and estates are required to immediately notify the USCG of a retiree's death. Late notification of death by the family is not uncommon due to the stress of the situation.	February 28, 2013	March 1, 2013	\$5,456.47	\$0.00	\$5,456.47	\$5,456.47	\$0.00
USCG	Individual	Boston, MA	Coast Guard Pay and Personnel Center	Payroll deduction initiated to recoup overpayment.	Reserve Orders were not cancelled timely which resulted in service member receiving two unauthorized entitlements. The Pay and Personnel Center will update the Personnel and Pay Procedures Manual to clarify the process for service members regarding the review and validation of monthly leave and earnings statements, as well as, the process for reporting discrepancies. Process controls will be implemented to require the retention of a monthly recall roster to ensure those service members are removed timely from entitlement status to avoid an overpayment. A memo will be distributed to all Servicing Personnel Offices, emphasizing the importance of timely reporting of early terminations.	November 15, 2012 November 30, 2012		\$9,587.25	\$2,854.35	\$6,732.90	\$6,732.90	\$0.00
USCG	Individual	College Park, MD	Coast Guard Pay and Personnel Center - Retiree and Annuitant Pay	Funds recovered by Treasury directly from the service member's estate.	Payment was made to the service member prior to receiving a notification of their death. The overpayment was identified through the Defense Manpower Data Center death match. Received report of retiree's death after payment made. The USCG performs monthly and quarterly checks using data from the Department of Defense, the Social Security Administration, and the Veteran's Administration to prevent issuance of retiree benefits to deceased members. Additionally, families and estates are required to immediately notify the USCG of a retiree's death. Late notification of death by the family is not uncommon due to the stress of the situation.	February 1, 2013	February 7, 2013	\$5,183.47	\$0.00	\$5,183.47	\$5,183.47	\$0.00

Component	Recipient Type (Entity or Individual)	City and State	Program(s) Responsible	Collection Actions Taken or Planned	Why the Overpayment Occurred And Actions to Prevent Reoccurrence	Payment Date	Date High \$ Overpayment Identified for Reporting to the Department	Amount Paid	Correct Amount	Overpayment Amount	Recovered Amount	Outstanding Balance
USCG	Individual	Issaquah, WA	Coast Guard Pay and Personnel Center - Retiree and Annuitant Pay	Collection received from the service member's estate.	Payment was made to the service member prior to receiving a notification of their death. The overpayment was identified through the Defense Manpower Data Center death match. Received report of retiree's death after payment made. The USCG performs monthly and quarterly checks using data from the Department of Defense, the Social Security Administration, and the Veteran's Administration be revent issuance of retiree benefits to deceased members. Additionally, families and estates are required to immediately notify the USCG of a retiree's death. Late notification of death by the family is not uncommon due to the stress of the situation.	December 1, 2012	January 1, 2013	\$5,740.68	\$0.00	\$5,740.68	\$5,740.68	\$0.00
USCG	Individual	Japan	Coast Guard Pay and Personnel Center	Payroll deduction initiated to recoup overpayment.	Late notification of change in number of eligible dependents. Feedback was given to Servicing Personnel Office that prompt notification by member is essential to prevent overpayments. Overpayment consisted of two individual payments.	December 15, 2012 December 30, 2012		\$5,403.53	\$0.00	\$5,403.53	\$0.00	\$5,403.53
USCG	Individual	New Orleans, LA	Coast Guard Pay and Personnel Center	Payroll deduction implemented to recoup overpayment.	Four payments were made before the Servicing Personnel Office was informed that the service member had entered Government Quarters. Servicing Personnel Offices notified of need for members and housing officers to make timely submissions of service members clearing quarters.	October 1, 2012 - November 30, 2012	January 1, 2013	\$5,284.63	\$0.00	\$5,284.63	\$5,284.63	\$0.00
USCG	Individual	Riverside, CA	Coast Guard Pay and Personnel Center - Retiree and Annuitant Pay	Collection received from the service member's estate	Two payments were made to the service member prior to receiving a notification of their death. The overpayments were identified through the Defense Manpower Data Center death match. Received report of retiree's death after payments made. The USCG performs monthly and quarterly checks using data from the Department of Defense, the Social Security Administration, and the Veteran's Administration to prevent issuance of retiree benefits to deceased members. Additionally, families and estates are required to immediately notify the USCG of a retiree's death. Late notification of death by the family is not uncommon due to the stress of the situation.	November 1, 2012 - December 1,2012	January 1, 2013	\$7,802.65	\$0.00	\$7,802.65	\$7,802.65	\$0.00

Totals	\$3,758,359.47	\$189,899.55	\$3,568,459.92	\$2,354,774.67	\$1,213,685.25

Debts Under Collection by DHS

Component	Recipient Type	City and State	Program(s) Responsible	Collection Action Taken or Planned	Payment Date	Date High \$ Overpayment Identified for Reporting to the Department	Amount Paid	Correct Amount	Overpayment Amount	Recovered Amount	Outstanding Balance	Days Outstanding
FEMA	Entity	Albany, NY	Homeland Security Grants Program	A collection bill was sent to the recipient to recoup the overpayment.	November 23, 2009	November 15, 2011	\$48,474.76	\$0.00	\$48,474.76	\$0.00	\$48,474.76	502
FEMA	Entity	American Samoa	Public Assistance	Program office reached out to the grantee and received additional documentation. After further review, additional documentation was requested and provided. A final determination is expected by April 30, 2013, as to whether the payment can be deemed proper.	August 5, 2011	November 30, 2012	\$87,648.09	\$37,416.74	\$50,231.35	\$0.00	\$50,231.35	121
FEMA	Entity	Branchville, NJ	Federal Insurance and Mitigation Administration	Program office will offset payment for next insurance installment.	March 2, 2011	November 30, 2012	\$447,817.00	\$0.00	\$447,817.00	\$0.00	\$447,817.00	153
FEMA	Entity	Carson City, NV	Homeland Security Grant Program	A collection bill was sent to the recipient to recoup the overpayment.	September 30, 2009	August 5, 2010	\$27,609.10	\$0.00	\$27,609.10	\$0.00	\$27,609.10	969
FEMA	Entity	Cumberland, RI	Assistance to Firefighter Grants	Program and FEMA OCFO office reached out to grantee to obtain proper documentation. Collection bill sent out.	December 8, 2010	November 30, 2012	\$41,000.00	\$0.00	\$41,000.00	\$0.00	\$41,000.00	153
FEMA	Entity	Englewood, NJ	Homeland Security Grant Program	Office of General Counsel has determined that FEMA cannot implement collection actions on Emergency Food & Shelter Program improper Payments. The servicing agent (United Way) will collect funds from Charitable Organization. The Servicing Agent has notified the grantee that they are not eligible to receive additional program funds until this overpayment is recouped or additional documentation provided which supports a determination that the payment was proper. The Servicing Agent will provide collection details by the 15th of each month.	October 7, 2009	November 15, 2011	\$178,890.00	\$118,489.40	\$60,400.60	\$0.00	\$60,400.60	502
FEMA	Entity	Jacksonville, FL	Emergency Food & Shelter Program	Office of General Counsel has determined that FEMA cannot implement collection actions on Emergency Food & Shelter Program improper Payments. The servicing agent (United Way) will collect funds from Charitable Organization. The Servicing Agent has notified the grantee that they are not eligible to receive additional program funds until this overpayment is recouped or additional documentation provided which supports a determination that the payment was proper. The Servicing Agent will provide collection details by the 15th of each month.	May 18, 2009	November 15, 2011	\$27,830.00	\$15,782.74	\$12,047.26	\$0.00	\$12,047.26	502
FEMA	Entity	Mansfield, OH	Emergency Food & Shelter Program	Office of General Counsel has determined that FEMA cannot implement collection actions on Emergency Food & Shelter Program improper Payments. The servicing agent (United Way) will collect funds from Charitable Organization. The Servicing Agent has notified the grantee that they are not eligible to receive additional program funds until this overpayment is recouped or additional documentation provided which supports a determination that the payment was proper. The Servicing Agent will provide collection details by the 15th of each month.	November 23, 2009	November 15, 2011	\$26,837.50	\$11,137.50	\$15,700.00	\$0.00	\$15,700.00	502
FEMA	Entity	Silver Creek, NY	Public Assistance	A collection bill was sent to the recipient to recoup the overpayment.	March 17, 2010	November 15, 2011	\$75,440.99	\$0.00	\$75,440.99	\$0.00	\$75,440.99	502

Debts Under Collection by DHS

Component	Recipient Type	City and State	Program(s) Responsible	Collection Action Taken or Planned	Payment Date	Date High \$ Overpayment Identified for Reporting to the Department	Amount Paid	Correct Amount	Overpayment Amount	Recovered Amount	Outstanding Balance	Days Outstanding
FEMA	Entity	Steelville, IL	Emergency Food & Shelter Program	Office of General Counsel has determined that FEMA cannot implement collection actions on Emergency Food & Shelter Program improper Payments. The servicing agent (United Way) will collect funds from Charitable Organization. The Servicing Agent has notified the grantee that they are not eligible to receive additional program funds until this overpayment is recouped or additional documentation provided which supports a determination that the payment was proper. The Servicing Agent will provide collection details by the 15th of each month.	December 1, 2009	November 15, 2011	\$25,364.00	\$0.00	\$25,364.00	\$0.00	\$25,364.00	502
FEMA	Entity	Sylacauga, AL	Emergency Food & Shelter Program	Office of General Counsel has determined that FEMA cannot implement collection actions on Emergency Food & Shelter Program improper Payments. The servicing agent (United Way) will collect funds from Charitable Organization. The Servicing Agent has notified the grantee that they are not eligible to receive additional program funds until this overpayment is recouped or additional documentation provided which supports a determination that the payment was proper. The Servicing Agent will provide collection details by the 15th of each month.	October 28, 2009	November 15, 2011	\$52,549.00	\$0.00	\$52,549.00	\$0.00	\$52,549.00	502
FEMA	Entity	U.S. Virgin Islands	Public Assistance	A collection bill was sent to the recipient to recoup the overpayment.	September 13, 2010	November 15, 2011	\$53,000.00	\$0.00	\$53,000.00	\$0.00	\$53,000.00	502
FLETC	Individual	Glynco, GA	Human Capital Operations Division	A list of separated individuals eligible for back payment of overtime was not properly vetted by staff within the Human Capital Operations Division prior to disbursement of funds. As a result, nine individuals were paid that were deemed ineligible due to their position classification. Collection bills were sent to the recipients to recoup the overpayments. Requests for waiver were received from eight recipients. One recipient repaid the overpayment. Four of the outstanding overpayments are above \$10,000 and require Departmental approval to waive. These claims are undergoing waiver review. Four of the waiver claims were below \$10,000. These claims were waived by FLETC's Chief Financial Officer. The four outstanding overpayments undergoing Departmental review are listed here.	January 25-26, 2012	August 10, 2012	\$67,343.56	\$0.00	\$67,343.56	\$0.00	\$67,343.56	233
USCG	Individual	Astoria, OR	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	November 1, 2012	November 1, 2012	\$12,085.12	\$0.00	\$12,085.12	\$1,713.30	\$10,371.82	150
USCG	Individual	Guam	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	April 1, 2012	May 5, 2012	\$6,736.72	\$0.00	\$6,736.72	\$2,656.39	\$4,080.33	330
USCG	Individual	Japan	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	July 1, 2012 - September 30, 2012	November 28, 2012	\$8,160.98	\$0.00	\$8,160.98	\$735.91	\$7,425.07	123
USCG	Individual	Kodiak, AK	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	November 1, 2011	November 18, 2011	\$6,307.41	\$0.00	\$6,307.41	\$4,786.41	\$1,521.00	499
USCG	Individual	Los Angeles, CA	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	July 31, 2012	August 31, 2012	\$7,715.68	\$0.00	\$7,715.68	\$1,497.76	\$6,217.92	212
USCG	Individual	Miami, FL	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	December 15, 2011	December 29, 2011	\$5,124.83	\$0.00	\$5,124.83	\$3,209.42	\$1,915.41	458
USCG	Individual	New Orleans, LA	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	October 1, 2011	November 25, 2011	\$7,135.16	\$0.00	\$7,135.16	\$704.78	\$6,430.38	492
USCG	Individual	New York, NY	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	August 31, 2011	October 31, 2011	\$5,994.00	\$0.00	\$5,994.00	\$2,807.45	\$3,186.55	517
USCG	Individual	Santa Rosa, CA	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	March 1, 2012 - July 31, 2012	October 5, 2012	\$29,842.78	\$0.00	\$29,842.78	\$15,261.46	\$14,581.32	177
USCG	Individual	Seattle, WA	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	November 1, 2008	June 15, 2011	\$8,903.21	\$1,051.71	\$7,851.50	\$3,579.68	\$4,271.82	655

Debts Under Collection by DHS

Component	Recipient Type	City and State	Program(s) Responsible	Collection Action Taken or Planned	Payment Date	Date High \$ Overpayment Identified for Reporting to the Department		Correct Amount	Overpayment Amount	Recovered Amount	Outstanding Balance	Days Outstanding
USCG	Individual	Washington, DC	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	December 30, 2011	February 23, 2012	\$9,280.24	\$0.00	\$9,280.24	\$1,821.92	\$7,458.32	402
USCG	Individual	Washington, DC	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	December 30, 2011	February 27, 2012	\$20,197.18	\$0.00	\$20,197.18	\$9,224.08	\$10,973.10	398
USCG	Individual	Washington, DC	Pay & Personnel Center	Payroll deduction implemented to recoup overpayment.	June 29, 2012	July 9, 2012	\$20,703.69	\$0.00	\$20,703.69	\$10,433.44	\$10,270.25	265

Totals	\$1,307,991.00	\$183,878.09	\$1,124,112.91	\$58,432.00	\$1,065,680.91

Debts Sent to Treasury Offset Program for Collection

Component	Recipient Type	City and State	Program(s) Responsible	Collection Action Taken or Planned	Payment Date	Date High \$ Overpayment Identified for Reporting to the Department		Correct Amount	Overpayment Amount	Recovered Amount	Outstanding Balance	Days Outstanding
FEMA	Entity	US Virgin Islands	Port Security Grant Program	Recoupment package sent to individual. Debt later sent to the Treasury Offset Program for collection.	November 11, 2008	September 30, 2010	\$19,239.54	\$0.00	\$19,239.54	\$0.00	\$19,239.54	913
USCG	Entity	Miami, FL	Office of Financial Policy and Systems	Contacted vendor who confirmed overpayment. Vendor added to USCG 'Do Not Pay List' with automatic offset of overpayment on next invoice. Debt sent to Treasury Offset Program for collection.	September 25, 2010	January 10, 2011	\$76,740.37	\$38,177.37	\$38,563.00	\$0.00	\$38,563.00	811
USCG	Individual	New Orleans, LA	Pay & Personnel Center	Transferred debt to CG Finance Center. Sent to Treasury Offset for collection 6/13/2012.	December 27, 2011	January 24, 2012	\$6,990.34	\$0.00	\$6,990.34	\$0.00	\$6,990.34	432

Total \$102,970.25 \$38,177.37 \$64,792.88 \$0.00 \$64,792.88		Total	\$102.970.25	\$38.177.37	\$64,792.88	\$0.00	\$64.792.88
---	--	-------	--------------	-------------	-------------	--------	-------------

Debts Cleared or	Collected by D	HS										
Component	Recipient Type	City and State	Program(s) Responsible	Recovery Action Taken To Recoup Overpayment	Payment Date	Date High \$ Overpayment Identified for Reporting to the Department	Amount Paid	Correct Amount	Overpayment Amount	Recovered Amount	Waived Amount	Outstanding Balance
USCG	Individual	Juneau, AK	Coast Guard Pay & Personnel Center - Military Active & Reserve Pay	Payroll deduction at maximum rate.	February 1, 2012	March 1, 2012	\$19,996.20	\$0.00	\$19,996.20	\$19,996.20	N/A	\$0.00
USCG	Individual	Kodiak, AK	Coast Guard Pay & Personnel Center - Military Active & Reserve Pay	Payroll deduction at maximum rate.	October 31, 2011	November 8, 2011	\$10,241.50	\$0.00	\$10,241.50	\$10,241.50	N/A	\$0.00
						Total	\$30,237.70	\$0.00	\$30,237.70	\$30,237.70	\$0.00	\$0.00