

Recommendation #9
Standardized Forms

On October 6, 2004, the Ombudsman recommended “*that USCIS provide customers with a single forms package per type of petition/application regardless of which district office or service center will process the petition/application.*”

USCIS responded on December 17, 2004 and again on May 25, 2005. We agreed with the recommendation and under the Lock Box procedures, where applications are received at one location, standardization has been accomplished. USCIS intends to continue to impose standardization in its filing and adjudication practices.

The Ombudsman did not have any follow-up to the USCIS response and we consider this recommendation closed.