



Homeland Security

U.S. Department of Homeland Security FY 2020 Summary of Performance and Financial Information

With honor and integrity, we will safeguard the American people, our homeland, and our values.

Fiscal Year 2020 in Review

The Department of Homeland Security (DHS) has a fundamental duty—to safeguard the American people, our homeland, and our values with honor and integrity. During Fiscal Year (FY) 2020, DHS delivered results across all mission areas, ensuring lawful trade and travel, enhancing border security, combatting transnational criminal organizations, and vetting all domestic passengers and checked baggage. Our results demonstrate the Department’s efforts to secure key leaders and critical infrastructure, to continue enhancing our immigration system, and to constantly develop our capabilities for response and recovery in the face of disasters and pandemics.

The coronavirus (COVID-19) pandemic had a significant impact on the working environment and DHS operations, such as screening of air travelers and cargo, border flow and interdiction efforts, the detention and removal of illegal border crossers, cybersecurity collaboration, demands to assist with disaster management, and mission support activities such as law enforcement training and research and development. DHS responded to the pandemic by adjusting internal processes and work conditions to protect its front-line employees while enabling the execution of our varied missions. In FY 2020, DHS received and executed significant Coronavirus Aid, Relief, and Economic Security (CARES) Act funding to support the COVID-19 relief effort, providing American communities with critical support.

Specific information on DHS’s strategic performance measures and results that gauge and communicate the value we deliver to our stakeholders and the American public is published in the Fiscal Year 2020-2022 DHS Annual Performance Report. This publication, along with all previous years, is found on the [DHS public web site](#). Detailed information on results delivery, challenges faced, risks being managed, and next steps, may be found for all our mission programs. Additional measures may be found in our [Component Congressional Justification Chapters of the President’s Budget](#).

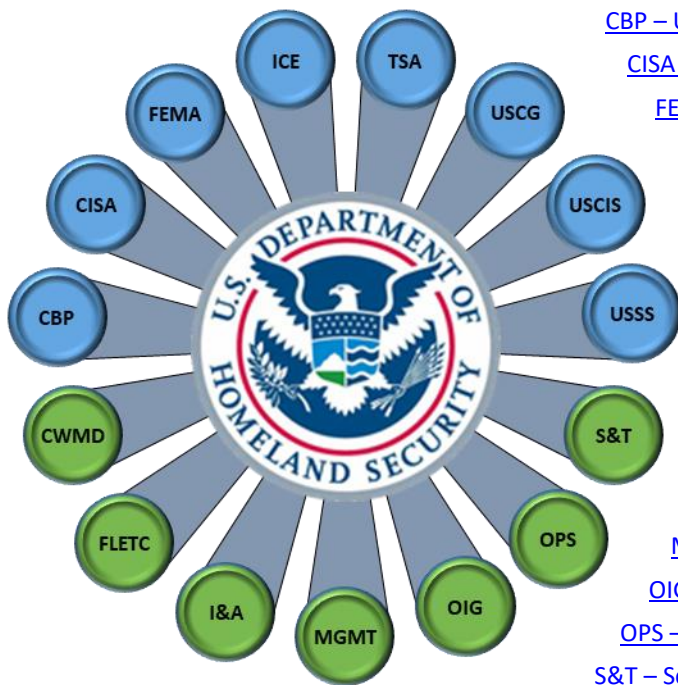
FY 2020 marks DHS’s eighth consecutive year for a clean financial statement audit opinion. DHS’s Net Cost of Operations for FY 2020 was \$115.4 billion as compared to \$66.1 billion in FY 2019. The increase in the total net cost of operations is primarily due to the CARES Act resources provided to FEMA as supplemental funding. Whether sustaining a clean opinion on our financial statements or improving internal controls, the value of transparent and accurate financial reporting cannot be stressed enough. We hope you enjoy our FY 2020 Summary of Performance and Financial Information (Citizen’s Report) that highlights the efforts of our operational Components.

Our Organization

DHS's operational Components lead the Department's frontline activities to protect our Nation (shaded in blue). The remaining DHS Components (shaded in green) provide valuable resources, analysis, equipment, research, policy development, and support to ensure the frontline

organizations have the tools and resources to accomplish the DHS mission. For the most up-to-date information on the Department's structure, visit our web site at <http://www.dhs.gov/organization>.

Click on the Component's link below to learn more about each organization.



Operational Components

[CBP – U.S. Customs and Border Protection](#)

[CISA – Cybersecurity and Infrastructure Security Agency](#)

[FEMA – Federal Emergency Management Agency](#)

[ICE – U.S. Immigration and Customs Enforcement](#)

[TSA – Transportation Security Administration](#)

[USCG – U.S. Coast Guard](#)

[USCIS – U.S. Citizenship and Immigration Services](#)

[USSS – U.S. Secret Service](#)

Support Components

[CWMD – Countering Weapons of Mass Destruction Office](#)

[FLETC – Federal Law Enforcement Training Centers](#)

[I&A – Office of Intelligence and Analysis](#)

[MGMT - Management Directorate](#)

[OIG – Office of Inspector General](#)

[OPS – Office of Operations Coordination](#)

[S&T – Science and Technology Directorate](#)

U.S. Customs and Border Protection (CBP)

What we do...



Border Security Operations secures America's Southwest, Northern, and Coastal borders in coordination with the U.S. Coast Guard.



Trade and Travel Operations allows the interception of threats at ports before they cause harm, while expediting legal trade and travel.



Integrated Operations (Air and Marine Operations) supports the Border Patrol's detection and interdiction roles.

What we did...

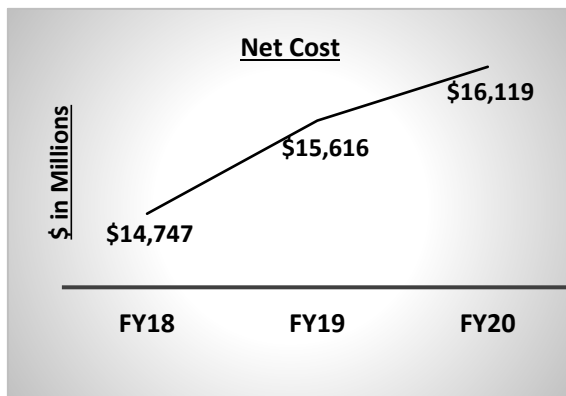
79% interdiction effectiveness along the Southwest Border has varied significantly over the past three years.

98% of imports comply with U.S. trade laws including customs revenue laws, consistent with prior year results.

98% of international air passengers comply with federal, state, and local laws and regulations, consistent with prior year results.

100% of aircraft incursions across our borders are detected and interdicted, up from prior year results.

What it cost...



CBP's FY 2020 net costs have grown substantially over the last two years reflecting an increase in acquisition cost, an increase in full-time permanent positions, and the impact of COVID-19.

What's next...

Border Security... CBP has begun implementing the [2020 U.S. Border Patrol Strategy](#)—a holistic approach to achieving Operational Control (OPCON) of the border: 1) impede or deny illegal border crossings; 2) maintain situational awareness; and 3) apply law-enforcement responses.

Travel... CBP is investing in advanced analytics to provide predictive and prescriptive analyses to better target those trying to circumvent the systems. In addition, CBP continues to enhance the Automated Commercial Environment.

Cybersecurity and Infrastructure Security Agency (CISA)

What we do...



CISA leads the national effort to defend critical infrastructure against the threats of today, while working with partners across all levels of government and in the private sector to secure against the evolving risks of tomorrow. CISA's vision of a safe, secure, and resilient infrastructure where the American way of life can thrive drives three mission programs:



Cybersecurity; Infrastructure Security; and Emergency Communications.

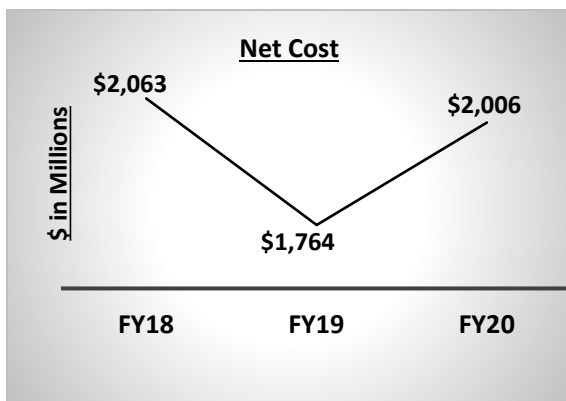
What we did...

75% of critical and high vulnerabilities identified through cyber hygiene scanning were mitigated within the designated timeline, significantly up from prior year.

99% of calls by National Security/Emergency Preparedness users were connected, up from prior year results.

86% of facilities self-report they are likely to integrate vulnerability assessment or survey information into security and resilience enhancements, slightly down from prior year results.

What it cost...



The increase is primarily due to increased activities for Cyber Security and Communications and Infrastructure Protection.

What's next...

Cybersecurity... CISA will continue to advance federal cybersecurity through a variety of means. CISA looks to enhance additional authorities to gain visibility into the federal enterprise and take action to safeguard systems.

Infrastructure Security... To combat cyber-attacks for financial gain, CISA will continue to focus on: supply chain disrupters; 5G wireless; soft targets and crowded places; government network protection; industrial control systems; and election security.

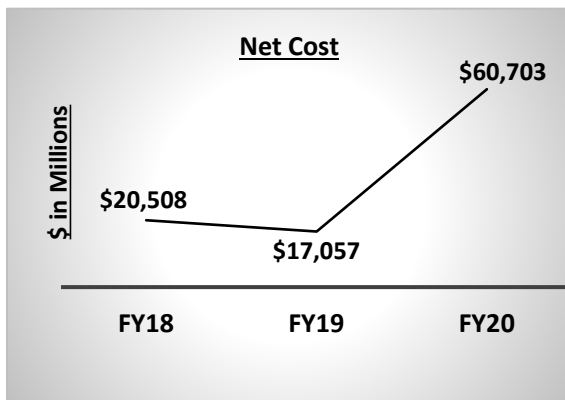
Federal Emergency Management Agency (FEMA)

What we do...



FEMA has eight mission programs supporting a national joint effort between citizens and first responders to build, sustain, and improve capabilities to prepare for, protect against, respond to, recover from, and mitigate all hazards: **Disaster Relief Fund; Education, Training, and Exercises; Grants; Mitigation; National Flood Insurance Fund; Preparedness and Protection; Regional Operations; and Response and Recovery.**

What it cost...



Costs went up significantly during FY 2020 due to the Department's response to COVID-19 through supplemental funding from the CARES Act, most of which were spent on Lost Wages Assistance Program under the Disaster Relief Fund.

What we did...

- 68% of adults reported taking multiple preparedness actions at their workplace, school, home, or other community location in the past year, up from prior year results.
- 4.1 million properties covered with flood insurance, slightly down from prior year results.
- 84% of U.S. population (excluding territories) covered by planned mitigation strategies, slightly down from prior year results.
- 82% of applicants satisfied with the simplicity of the Individuals and Households Program, up from prior year results.

What's next...

Incident Response... FEMA has provided front-line support for the U.S. response to COVID-19 and will continue in FY 2021. In addition FEMA will integrate with current operational concepts such as the [Community Lifelines](#) program.

First Responder Training... FEMA will continue to promote community-building initiatives to disseminate and reinforce practical first-response skills including basic first aid, home maintenance, and emergency planning methods.

U.S. Immigration and Customs Enforcement (ICE)

What we do...



Enforcement and Removal Operations enforces the Nation's immigration laws.



Homeland Security Investigations conducts criminal investigations to protect against terrorist and criminal organizations that threaten public safety and national security.



Office of Principal Legal Advisor provides legal counsel, personnel training, and litigation support for all ICE operations.

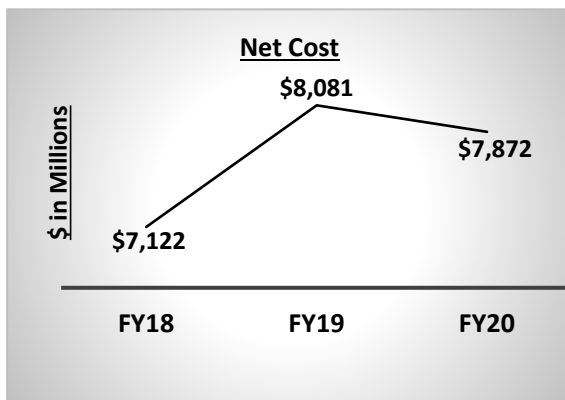
What we did...

185,884 illegal immigrants were returned or removed, down from the prior year.

25% of significant Homeland Security Investigations cases resulted in a disruption or dismantlement (heavily degraded or incapacitated) of Transnational Criminal Organizations, up from prior year.

78% of cases presented by the Office of Principal Legal Advisor attorneys resulted in removal orders of those in the United States in violation of the immigration laws.

What it cost...



The decrease in costs is primarily the result of reduced immigration activity and related custody and removal transportation costs in FY 2020 due to the global pandemic.

What's next...

Air Charter... Enforcement and Removal Operations is developing an air charter and commercial air system to support and facilitate efficient and effective removal of illegal entrants.

New Tools... Homeland Security Investigations is developing new tools to counter transnational criminal organizations to include an innovation lab.

Transportation Security Administration (TSA)

What we do...



Aviation Screening Operations applies intelligence-driven, risk-based, layered procedures and technology to screen passengers and baggage, increasing aviation security and preventing terrorism and criminal activity.

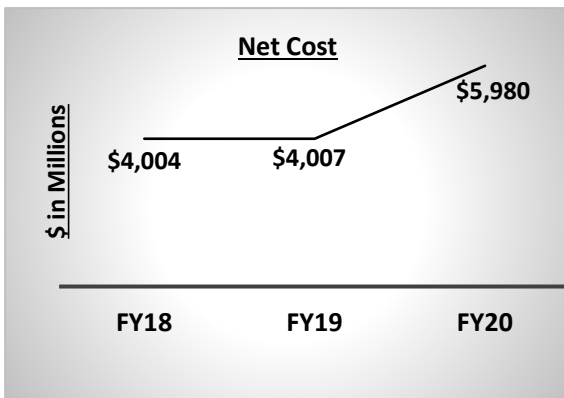


Other Operations and Enforcement encompasses security reviews, assessment, and enforcement activities in the various modes of commercial transportation.

What we did...

- 100% of passenger data submissions successfully undergo Secure Flight watch list matching.
- 44% of daily passengers receive expedited physical screening based on assessed low risk, slightly down from prior year.
- 86% of air carriers operating from domestic airports comply with standard security programs, slightly down from prior year.
- 72% of TSA regulated entities inspected per fiscal year by transportation security inspectors, significantly down from prior year due to COVID-19 impacts.

What it cost...



The increase in net cost is a result of the impact of COVID-19 on airline travel resulting in a decrease in earned revenue from aviation security fees.

What's next...

Improved Technology... TSA continues to seek and deploy improvements to airport scanning and detection to include advanced technology x-ray and explosive trace detection technology.

Carrier Compliance... TSA continuously engages with air carriers to identify and correct security deficiencies and vulnerabilities to improve compliance with security rules and regulations.

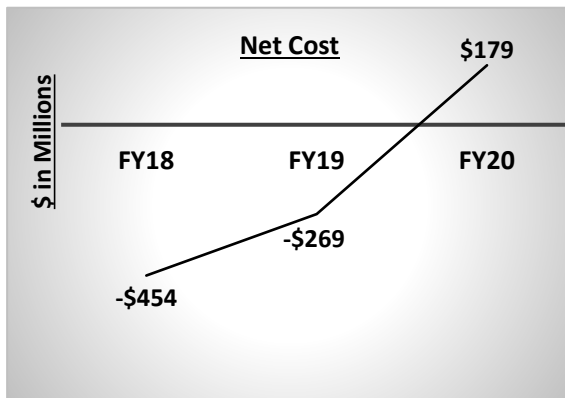
U.S. Citizenship and Immigration Services (USCIS)

What we do...



USCIS operates three mission programs to secure America's promise as a nation of immigrants by providing accurate and useful information to our customers, granting immigration and citizenship benefits, promoting awareness of citizenship, and ensuring the integrity of our immigration system: **Employment Status Verification; Immigration Services; and Fraud Prevention and Detection.**

What it cost...



USCIS net costs were negative in FY 2018 and FY 2019 as USCIS is a fee funded agency with collection fees surpassing agency cost during those fiscal years. As a result of COVID-19, the Department's revenue in FY 2020 decreased due to suspensions and closures.

What we did...

100% of naturalization cases where derogatory information was identified were subsequently resolved prior to the individual taking the Oath of Allegiance.

99% of approved applications for naturalization were appropriately adjudicated.

78% of fraud referrals that are closed within 90 calendar days.

What's next...

Address Staffing Shortfalls and Training Capacity... USCIS is implementing plans to address critical staffing and workspace requirements to include an additional satellite site which will increase throughput of trained officers.

Immigration Benefits and Fraud... USCIS is taking steps to address immigration benefit fraud by continuing immigration vetting for applicants filing Form N-400 until delivery of a benefit. This includes social media checks, information linked to potential fraud or national security risks.

U.S. Coast Guard (USCG)

What we do...



USCG, one of five armed services designated by law, employs a distinctive blend of authorities, capabilities, competencies, and partnerships across five mission programs to provide the President, Secretary of Homeland Security, and Secretary of Defense with options to ensure the Nation's safety, security, and stewardship in the maritime domain: **Maritime Law Enforcement; Maritime Prevention; Maritime Response; Marine Transportation System Management; and Maritime Security Operations.**

What we did...

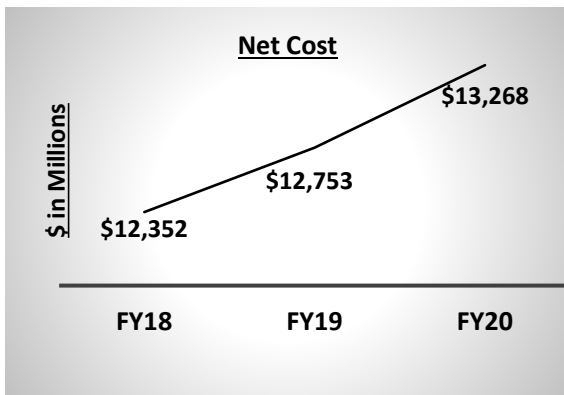
77% of maritime migrants were interdicted, which is consistent with expectations of a lower flow in this environment.

87% percent of people in imminent danger saved in the maritime environment, significantly up from prior year results.

97% availability of short-range federal maritime navigational aids consistent with prior year.

612 is the three-year average of serious marine incidents, down from the prior year.

What it cost...



The increase represents a continuing increase in business operating costs.

What's next...

Modernization...the U.S. Coast Guard continues its aggressive capital improvement plan to modernize air and maritime fleets while incorporating addition technologies to include search and seizure, biometric, and tactical intelligence capabilities.

Bilateral and Interagency

Agreements...USCG's Operational Effectiveness Working Group continues to develop bilateral and interagency agreements to enhance maritime interdiction operations with greater effectiveness.

U.S. Secret Service (USSS)

What we do...



Protective Operations

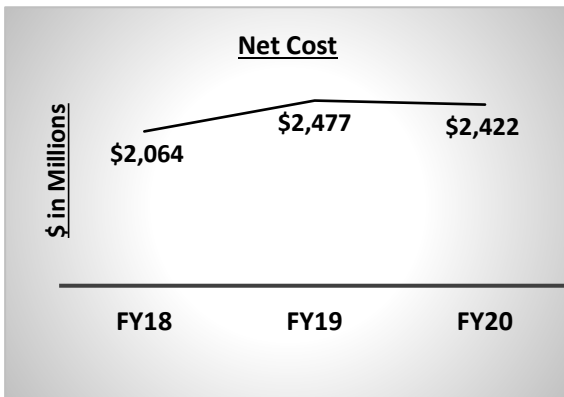
protects the President and Vice President and their families, former Presidents and their spouses, and other designated individuals.



Field Operations supports the daily operations of the domestic and international field offices conducting criminal investigations of financial crimes, cybercrimes, counterfeit currency, and protective intelligence.



What it cost...



The decrease is primarily the result of the change in post-retirement benefit costs over the prior year.

What we did...

100% of protectees (e.g., President, Vice President, and Foreign Dignitaries) arrived and departed safely.

\$2.6 billion of cyber-financial crime loss prevented, significantly down from prior year due to COVID-19.

4,921 law enforcement personnel trained in cybercrime and cyberforensics both domestically and overseas, up significantly from prior year and continuing a four-year upward trend.

0.0051% of inspected currency identified as counterfeit, an improvement from prior year's results.

What's next...

Electronic Crimes Task Force... USSS is implementing an Electronic Crimes Task Force modernization plan to strengthen and expand its existing network of task forces to address growing cybercriminal threats.

New Technology... USSS continues to develop new technology pilots and rollouts in communications, aerial detection, and explosive detection.



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