



Annual Report

2010 Annual Freedom of Information Act Report to the
Attorney General of the United States

October 1, 2009 – September 30, 2010

February 2011



Homeland
Security

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I. Basic Information Regarding Report

1. Questions regarding this report may be directed to:

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Department of Homeland Security
Washington, DC 20528-0665
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2. This report can be downloaded from the DHS FOIA website at <http://www.dhs.gov/FOIA>.
3. Requests for this report in paper form may also be directed to Catherine M. Papoi, as listed above.

II. Making a FOIA Request

1. Names, addresses, and contact numbers for DHS FOIA Officers can be found on our website at <http://www.dhs.gov/FOIA>.

2. Brief description why requests are not granted:

The Department of Homeland Security has the primary responsibility to lead the unified national effort to secure the country and preserve our freedoms. It follows that the records maintained by the Department of Homeland Security often involve law enforcement matters. Because law enforcement records are of such interest to subjects of investigation, victims of crime, and the public at large, these records are often requested under the Freedom of Information Act. The Department of Homeland Security commonly invokes exemptions 6 and 7(C) to prevent unwarranted injury to the privacy interests of individuals, exemption 7(E) to protect against the disclosure of law enforcement techniques, procedures and guidelines, and exemption 2 to protect against disclosure of certain types of information the release of which is likely to risk circumvention of laws or regulations.

III. Acronyms, Definitions, and Exemptions

1. Agency-specific acronyms or other terms.
 - a. CBP United States Customs and Border Protection
 - b. CFO Chief Financial Officer
 - c. CISOMB Citizenship and Immigration Services Ombudsman
 - d. CNE Office of Counternarcotics Enforcement
 - e. CRCL Office for Civil Rights & Civil Liberties
 - f. DNDO Domestic Nuclear Detection Office
 - g. ESEC Office of the Executive Secretary
 - h. FEMA Federal Emergency Management Agency
 - i. FLETC Federal Law Enforcement Training Center
 - j. I&A Office of Intelligence and Analysis
 - k. IGA Office of Intergovernmental Affairs
 - l. ICE United States Immigration and Customs Enforcement
 - m. MGMT Management Directorate
 - n. NCSC National Cyber Security Center
 - o. NPPD National Protection and Programs Directorate
 - p. OGC Office of the General Counsel
 - q. OHA Office of Health Affairs
 - r. OIG Office of the Inspector General
 - s. OLA Office of Legislative Affairs
 - t. OPA Office of Public Affairs
 - u. OPS Office of Operations Coordination and Planning
 - v. PLCY Office of Policy

- w. PRIV Privacy Office
- x. S&T Science and Technology Directorate
- y. TSA Transportation Security Administration
- z. USCG United States Coast Guard
- aa. USCIS United States Citizenship and Immigration Services
- bb. USSS United States Secret Service
- cc. US-VISIT United States Visitor and Immigrant Status Indicator Technology

2. Definition of terms, expressed in common terminology.

- a. **Administrative Appeal** – A request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.
- b. **Average Number** – The number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.
- c. **Backlog** – The number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
- d. **Component** – For agencies that process requests on a decentralized basis, a “component” is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in the Annual FOIA Report data for both the agency overall and for each principal component of the agency.
- e. **Consultation** – The procedure whereby the agency responding to a FOIA requests first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it responds back to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.
- f. **Exemption 3 Statute** – A federal statute other than FOIA that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.
- g. **FOIA Request** – A FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a “third-party” request), an organization, or a particular topic of interest. FOIA requests also include requests made by requesters seeking records concerning themselves (i.e., “first-party” requests) when those requesters are not subject to the Privacy Act, such as non-U.S. citizens. Moreover, because all first-party requesters should be afforded the benefit of both the access provisions of the FOIA as well as those of the Privacy Act, FOIA requests also include any first-party requests where an agency determines that it must search beyond its Privacy Act “systems of records” or where a Privacy Act exemption applies, and the agency looks to FOIA to afford the greatest possible access. All requests which require the agency to utilize the FOIA in responding to the requester are included in this Report.

Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.

- h. **Full Grant** – An agency decision to disclose all records in full in response to a FOIA request.
- i. **Full Denial** – An agency decision not to release any records in response to a FOIA request because the records are exempt in their entirety under one or more of the FOIA exemptions, or because of a procedural reason, such as when no records could be located.
- j. **Median Number** – The middle, not average, number. For example, of 3, 7, and 14, the median number is 7.

- k. **Multi-Track Processing** – A system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.
 - i. **Expedited Processing** – An agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.
 - ii. **Simple Request** – A FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the volume and/or simplicity of records requested.
 - iii. **Complex Request** – A FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.
 - l. **Partial Grant/Partial Denial** – An agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
 - m. **Pending Request or Pending Administrative Appeal** – A request or administrative appeal for which an agency has not taken final action in all respects.
 - n. **Perfect Request** – A request for records which reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.
 - o. **Processed Request or Processed Administrative Appeal** – A request or administrative appeal for which an agency has taken final action in all respects.
 - p. **Range in Number of Days** – The lowest and highest number of days to process requests or administrative appeals
 - q. **Time limits** – The time period in the statute for an agency to respond to a FOIA request (ordinarily 20 working days from receipt of a perfected FOIA request).
3. Concise descriptions of FOIA exemptions:
- a. **Exemption 1:** classified national defense and foreign relations information
 - b. **Exemption 2:** internal agency rules and practices
 - c. **Exemption 3:** information that is prohibited from disclosure by another federal law
 - d. **Exemption 4:** trade secrets and other confidential business information
 - e. **Exemption 5:** inter-agency or intra-agency communications that are protected by legal privileges.
 - f. **Exemption 6:** information involving matters of personal privacy
 - g. **Exemption 7:** records or information compiled for law enforcement purposes, to the extent that the production of those records A) could reasonably be expected to interfere with enforcement proceedings, B) would deprive a person of a right to a fair trial or an impartial adjudication, C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, D) could reasonably be expected to disclose the identity of a confidential source, E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose

guidelines for law enforcement investigations or procedures, or F) could reasonably be expected to endanger the life or physical safety of any individual.

- h. **Exemption 8:** information relating to the supervision of financial institutions
- i. **Exemption 9:** geological information on wells

IV. Exemption 3 Statutes

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Component		Total Number of Times Relied upon by Agency
5 U.S.C. app. § 107(a)	Financial disclosure information pertaining to certain government employees	<u>Meyerhoff v. EPA</u> , 958 F.2d 1498, 1500-02 (9th Cir. 1992); <u>Concepcion v. FBI</u> , 606 F. Supp 2d 14, 33 (D.D.C. 2009).	FEMA	1	1
6 U.S.C. § 133	Critical Infrastructure Information		FEMA NPPD	1 1	2
10 U.S.C. § 130c	Certain "sensitive information of foreign governments" and certain international organizations	<u>Nat'l Inst. of Military Justice v. DOD</u> , 404 F. Supp. 2d 325, 335-37 (D.D.C. 2005), <u>aff'd on other grounds</u> , 512 F.3d 677 (D.C. Cir. 2008), <u>cert. denied</u> , 129 S. Ct. 775 (U.S. 2008); <u>ACLU v. DOD</u> , 389 F. Supp 2d 547, 554 (S.D.N.Y. 2005).	USCG	7	7
10 U.S.C. § 424	Organization or any function of, and certain information pertaining to, employees of the Defense Intelligence Agency, the National Reconnaissance Office, and the National Geospatial-Intelligence Agency	<u>Miller v. DOJ</u> , 562 F. Supp. 2d 82, 112 (D.D.C. 2008); <u>Wickwire Gavin, P.C. v. Def. Intelligence Agency</u> , 330 F. Supp 2d 592, 602 (E.D. Va. 2004).	USCG	1	1
18 U.S.C. §§ 2510-20	Wiretap requests and the content of any wire, oral, or electronic communication obtained through wiretaps	<u>Mendoza v. DEA</u> , No. 07-5006, 2007 U.S. App. LEXIS 22175 (D.C. Cir. Sept. 14, 2007) (per curiam); <u>Lam Lek Chong v. DEA</u> , 929 F.2d 729, 733 (D.C. Cir. 1991); <u>Payne v. DOJ</u> , No. 96-30840, slip op. at 5-6 (5th Cir. July 11, 1997).	USSS	17	17
18 U.S.C. § 1461	Mailing obscene or crime-inciting matter		USSS	1	1
26 U.S.C. §§ 6103, 6105	Certain tax return information and certain tax convention information	<u>Church of Scientology v. IRS</u> , 484 U.S. 9, 15 (1987) (26 U.S.C. § 6103); <u>Tax Analysts v. IRS</u> , 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002) (26 U.S.C. § 6105).	USCIS	968	968
41 U.S.C. § 253b(m)(1)	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	<u>Hornbostel v. U.S. Dep't of the Interior</u> , 305 F. Supp. 2d 21, 30 (D.D.C. 2003), <u>summary affirmance granted</u> , 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	FEMA I&A ICE MGMT NPPD OIG USCG USCIS	12 1 3 8 1 2 1 1	29
41 U.S.C. § 423(a)(1)	Contractor bid or proposal information; source selection information	<u>Legal & Safety Employer Research, Inc. v. U.S. Dep't of the Army</u> , No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. 2001) (dictum).	USCG	5	5

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Component		Total Number of Times Relied upon by Agency
49 U.S.C. § 114(r)	Information obtained or developed in carrying out security under the authority of the Aviation and Transportation Act or under chapter 449 of this title	<u>Tooley v. Bush</u> , No. 06-306, 2006 WL 3783142, at *19 (D.D.C. Dec. 21, 2006), <u>rev'd & remanded in part on other grounds sub nom. Tooley v. Napolitano</u> , 556 F.3d 836 (D.C. Cir. 2009), <u>reh'g granted & judgment vacated</u> , No. 07-5080, 2009 U.S. App. LEXIS 14307 (D.C. Cir. July 1, 2009); <u>Gordon v. FBI</u> , 390 F. Supp. 2d 897, 900 (N.D. Cal. 2004).	CBP	468	632
			FEMA	1	
			ICE	80	
			OIG	1	
			PRIV	5	
			S&T	1	
			TSA	76	
50 U.S.C. § 403g	Intelligence sources and methods; certain information pertaining to Agency employees, specifically: "the organization, functions, names, official titles, salaries, or numbers of personnel employed by the Agency"	<u>Larson v. Dep't of State</u> , 565 F.3d 857, 865 n.2 (D.C. Cir. 2009); <u>Berman v. CIA</u> , 501 F.3d 1136, 1137-38, 1140 (9th Cir. 2007); <u>Makky v. Chertoff</u> , 489 F. Supp. 2d 421, 442 (D.N.J. 2007), <u>aff'd on other grounds</u> , 541 F. 3d 205 (3d Cir. 2008).	USCG	1	1
Fed. R. Crim. P. 6(e)	Certain records pertaining to grand jury proceedings	<u>Sussman v. USMS</u> , 494 F.3d 1106, 1113 (D.C. Cir. 2007); <u>Fund for Constitutional Gov't v. Nat'l Archives & Records Serv.</u> , 656 F.2d 856, 867-68 (D.C. Cir. 1981); <u>Durham v. U.S. Atty. Gen.</u> , No. 06-843, 2008 WL 620744, at *2 (E.D. Tex. Mar. 3, 2008); <u>Cozen O'Connor v. U.S. Dep't of Treasury</u> , 570 F. Supp. 2d 749, 776 (E.D. Pa. 2008).	USCIS	1	9
		USSS	8		

V. FOIA Requests

A. Received, Processed and Pending FOIA Requests

Component*	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
CBP	487 [†]	18,948	18,639	796
CRCL	11	20	24	7
FEMA	889 [‡]	760	794	855
FLETC	36	145	169	12
I&A	8	46	48	6
ICE	83 [§]	8,523	8,570	36
MGMT	10	256	253	13

* The following information is important to interpret the FOIA request data presented in this Annual Report: 1) PRIV processes and reports on FOIA requests for itself, the Office of the Secretary (including the Military Advisor's Office and the Office of Intergovernmental Affairs), and the following components: CISOMB, CNE, DNDO, ESEC, OHA, OLA, and OPA; 2) MGMT processes and reports on FOIA requests for itself and for CFO; 3) NPPD processes and reports on FOIA requests for itself and for NCSC; and 4) although US-VISIT is an element of NPPD, it processes its own FOIA requests and its request data is reported as if it were a component. Finally, readers of the Annual Report should consider the contents of this footer to apply, as necessary, to all tables in the report.

[†] Corrected number due to component reporting error in FY 2009.

[‡] Corrected number due to component reporting error in FY 2009.

[§] Corrected number due to component reporting error in FY 2009.

Component*	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
NPPD	19**	155	127	47
OGC	19††	41	35	25
OIG	9	187	192	4
OPS	0	47	47	0
PLCY	18‡‡	37	55	0
PRIV	95§§	1,113	1,163	45
S&T	2	39	40	1
TSA	270	716	557	429
USCG	385	4,102	3,958	529
USCIS	24,292***	91,503	100,872	14,923
USSS	554†††	1,526	1,451	629
US-VISIT	1	1,934	1,657	278
AGENCY OVERALL	27,186†††	130,098	138,651	18,633

B. (1) Disposition of FOIA Requests – All Processed Requests

Component	No. of Full Grants	No. of Partial Grants/ Partial Denials	No. of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions									Total
				No Records	All Records Referred	Request Withdrawn	Fee-Related Reason	Not Reasonably Described	Improper FOIA Request	Not Agency Record	Duplicate Request	Other	
CBP	1,997	8,824	76	3,896	1,211	114	60	76	2,100	154	99	32	18,639
CRCL	3	5	0	12	2	2	0	0	0	0	0	0	24
FEMA	146	225	14	109	56	87	13	23	66	5	27	23	794
FLETC	29	45	4	22	15	14	1	3	6	0	2	28	169
I&A	7	11	2	17	2	1	0	5	1	2	0	0	48
ICE	431	5,288	167	298	2,111	41	17	20	95	3	69	30	8,570
MGMT	42	81	8	22	64	4	14	7	4	1	0	6	253
NPPD	16	58	5	11	18	5	4	2	8	0	0	0	127
OGC	2	11	1	9	4	3	0	0	0	0	1	4	35
OIG	11	98	12	30	9	1	2	0	19	1	3	6	192
OPS	10	17	0	14	4	0	0	1	1	0	0	0	47
PLCY	36	5	0	5	3	2	1	0	1	2	0	0	55
PRIV	26	107	47	41	657	14	18	100	62	26	34	31	1,163
S&T	4	9	2	7	16	1	0	1	0	0	0	0	40
TSA	78	161	56	80	11	85	20	14	9	21	19	3	557
USCG	1,909	704	307	564	127	99	17	8	140	14	49	20	3,958
USCIS	11,943	61,119	202	5,756	2,023	168	154	1	14,808	3,486	1,092	120	100,872
USSS	25	235	62	352	0	59	7	1	88	616	4	2	1,451

** Corrected number due to component reporting error in FY 2009.
†† Corrected number due to component reporting error in FY 2009.
‡‡ Corrected number due to component reporting error in FY 2009.
§§ Corrected number due to component reporting error in FY 2009.
*** Corrected number due to component reporting error in FY 2009.
††† Corrected number due to component reporting error in FY 2009.
††† Corrected number due to component reporting error in FY 2009.

Component	No. of Full Grants	No. of Partial Grants/ Partial Denials	No. of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions									
				No Records	All Records Referred	Request Withdrawn	Fee-Related Reason	Not Reasonably Described	Improper FOIA Request	Not Agency Record	Duplicate Request	Other	Total
US-VISIT	6	1,623	2	12	0	13	0	0	0	1	0	0	1,657
AGENCY OVERALL	16,721	78,626	967	11,257	6,333	713	328	262	17,408	4,332	1,399	305	138,651

B. (2) Disposition of FOIA Requests – “Other” Reasons for “Full Denials Based on Reasons Other than Exemptions” from Section V, B(1) Chart

Component	Description	No. of Times Used	Total
CBP	Coordinated by Another Office	10	32
	Records Publicly Available	10	
	Unable to Locate Records	12	
FEMA	Aggregated	1	23
	Coordinated by Another Office	16	
	Records Publicly Available	6	
FLETC	Nonresponsive to Requests for Additional Information	28	28
ICE	Fugitive	20	30
	Litigation	3	
	Unable to Locate Requester	7	
MGMT	Records Publicly Available	6	6
OGC	Litigation	4	4
OIG	Coordinated by Another Office	1	6
	Defer to Other Agency Recommendation	1	
	Nonresponsive to Requests for Additional Information	1	
	Records Publicly Available	1	
	Unable to Locate Requester	2	
PRIV	Aggregated	15	31
	Coordinated by Another Office	5	
	Nonresponsive to Requests for Additional Information	1	
	Records Publicly Available	8	
	Redress	1	
	Sent in Error	1	
TSA	Coordinated by Another Office	1	3
	Records Publicly Available	1	
	Unable to Locate Requester	1	
USCG	Litigation	1	20
	Nonresponsive to Requests for Additional Information	1	
	Sent in Error	18	
USCIS	Unable to Locate Records	120	120
USSS	Previously Furnished	2	2
AGENCY OVERALL			305

B. (3) Disposition of FOIA Requests – Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	0	8,574	468	129	48	8,345	58	0	8,358	19	6,322	0	0	0
CRCL	0	2	0	0	3	3	0	0	0	0	0	0	0	0
FEMA	0	24	14	117	26	163	1	0	3	3	0	0	0	0
FLETC	0	24	0	28	2	14	0	0	0	0	16	0	0	0
I&A	2	9	0	4	3	11	1	0	1	0	1	0	0	0
ICE	0	4,156	83	32	126	4,330	84	18	4,223	6	870	2	0	0
MGMT	0	10	8	39	4	19	0	0	4	1	0	0	0	0
NPPD	2	30	2	15	8	58	1	0	30	0	0	1	0	0
OGC	1	10	0	0	8	11	0	0	0	0	0	0	0	0
OIG	2	23	3	2	17	99	19	0	94	9	5	3	0	0
OPS	68	296	0	562	2	337	0	0	0	0	45	5	0	0
PLCY	0	2	0	0	1	5	0	0	0	0	0	0	0	0
PRIV	4	74	5	10	46	106	2	1	19	4	18	2	0	0
S&T	0	3	1	2	2	7	0	0	0	0	0	0	0	0
TSA	0	90	76	37	26	122	5	0	20	0	0	2	0	0
USCG	10	60	15	21	421	645	404	1	170	1	2	0	0	0
USCIS	0	40,209	970	40	41,075	40,037	31	0	50,355	0	46,357	0	0	0
USSS	3	228	25	12	9	230	10	0	230	25	208	0	0	0
US-VISIT	0	4	0	1	1	6	0	0	1,398	0	1,354	0	0	0
AGENCY OVERALL	92	53,828	1,670	1,051	41,828	54,548	616	20	64,905	68	55,198	15	0	0

VI. Administrative Appeals of Initial Determinations of FOIA Requests

A. Received, Processed, and Pending Administrative Appeals

Component	No. of Appeals Pending as of Start of Fiscal Year	No. of Appeals Received in Fiscal Year	No. of Appeals Processed in Fiscal Year	No. of Appeals Pending as of End of Fiscal Year
CBP	388	450	815	23
FLETC	0	1	1	0
ICE ^{§§§}	331	25	331	25
OGC ^{****}	520	157	134	543
TSA	2	21	14	9
USCG	69	42	62	49
USCIS	2,009 ^{†††}	2,004	3,924	89
USSS	6	40	44	2
AGENCY OVERALL	3,325	2,740	5,325	740

^{§§§} Prior to July 25, 2010, ICE FOIA appeals were processed and tracked by OGC. ICE began to process its own FOIA appeals on July 13, 2010. At that time, DHS/OGC provided ICE with 331 FOIA appeals. An additional 25 FOIA appeals were received at ICE after July 25, 2010.

^{****} OGC processes FOIA appeals for: CRCL, FEMA, I&A, MGMT, NPPD, OHA, OIG, OPS, PLCY, NPPD, PRIV, S&T and US-VISIT; OIG began processing their own requests on September 1, 2010, and will be delineated in the next annual report.

^{†††} Corrected number due to component reporting error in FY 2009.

B. Disposition of Administrative Appeals – All Processed Appeals

Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	Total
CBP	188	249	286	92	815
FLETC	1	0	0	0	1
ICE	160	107	15	49	331
OGC	41	6	15	72	134
TSA	5	1	2	6	14
USCG	15	0	44	3	62
USCIS	441	2,792	498	193	3,924
USSS	16	10	7	11	44
AGENCY OVERALL	867	3,165	867	426	5,325

C. (1) Reasons for Denial on Appeal – Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	0	498	19	29	28	456	7	0	440	3	332	1	0	0
FLETC	0	0	0	0	1	0	0	0	0	0	0	0	0	0
ICE	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OGC ^{***}	1	20	0	0	6	17	3	0	16	0	3	0	0	0
TSA	0	0	2	1	0	1	1	0	0	0	0	0	0	0
USCG	0	0	2	3	38	6	41	0	7	0	0	0	0	0
USCIS	0	2,208	35	0	2,382	2,144	20	0	2,845	5	2,595	1	0	0
USSS	1	9	2	1	1	12	5	0	13	3	6	0	0	0
AGENCY OVERALL	2	2,735	60	34	2,456	2,636	77	0	3,321	11	2,936	2	0	0

C. (2) Reasons for Denial on Appeal – Reasons Other than Exemptions

Component	No Records	All Records Referred	Request Withdrawn	Fee-Related Reason	Not Reasonably Described	Improper FOIA Request	Not Agency Record	Duplicate Request	Request in Litigation	Appeal Based Solely on Denial for Expedited Processing	Other
CBP	0	0	44	2	0	0	7	7	3	1	28
FLETC	0	0	0	0	0	0	0	0	0	0	0
ICE	0	3	2	0	0	8	0	8	2	0	26
OGC	0	2	4	0	1	2	0	4	17	0	42
TSA	3	0	0	0	0	1	0	1	1	0	0
USCG	1	0	2	0	0	0	0	0	0	0	0
USCIS	0	0	10	0	0	180	0	1	0	0	2
USSS	3	0	0	0	0	0	3	0	0	1	2
AGENCY OVERALL	7	5	62	2	1	191	10	21	23	2	100

^{***} ICE currently does not have the capability to track the reason for denial on appeal. ICE is modifying its system to track this information for FY 2011 report.

C. (3) Reasons for Denial on Appeal – “Other” Reasons from Section VI, C (2) Chart

Component	Description	No. of Times Used	Total
CBP	Adequacy of Search	5	28
	Appealed Non-reply; Records Found on Appeal	1	
	Appealed non-Reply; Subsequent Response to Initial Request/Response on Appeal	6	
	Failure to Respond	3	
	Mistaken Procedure; Appealing Underlying Seizure Case not Initial FOIA Decision	1	
	Mistaken Procedure; Resubmit to TRIP	1	
	Mooted by Litigation	3	
	Records “Alternatively Available”	2	
	Records Found and Disclosed	3	
	Third-party Representation not Established	1	
CBP	Withheld document released	2	
ICE	Moot	26	26
OGC	Constructive Denial	5	42
	Moot	36	
	Unable to Locate Requester	1	
USCIS	Failure to Comply	2	2
USSS	Adequacy of Search	1	2
	Appealed Agency’s Refusal to Answer Questions	1	
AGENCY OVERALL			100

C. (4) Response Times for Administrative Appeals

Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
CBP	101.00	128.00	1.00	735.00
FLETC	19.00	19.00	19.00	19.00
ICE	483.00	489.00	1.00	1,416.00
OGC	627.00	627.00	1.00	1,979.00
TSA	18.50	50.40	6.00	217.00
USCG	285.00	268.50	34.00	685.00
USCIS	134.00	248.00	1.00	1,636.00
USSS	32.00	83.00	3.00	683.00
AGENCY OVERALL	142.00	223.62	1	1,979.00

C. (5) Ten Oldest Pending Administrative Appeals

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
CBP	Date of Receipt	2010-09-16	2010-09-14	2010-09-14	2010-09-14	2010-09-07	2010-09-07	2010-09-07	2010-09-07	2010-09-07	2010-09-07
	Number of Days Pending	11	13	13	13	18	18	18	18	18	18
ICE	Date of Receipt	2010-08-12	2010-08-12	2010-08-04	2010-07-27	2010-07-23	2010-07-22	2010-07-21	2010-07-06	2010-06-30	2010-06-17
	Number of Days Pending	35	35	41	47	49	50	51	62	65	74

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
OGC	Date of Receipt	2006-08-22	2006-07-27	2006-06-22	2006-04-26	2006-03-30	2006-03-23	2005-03-03	2005-02-08	2005-02-08	2003-10-06
	Number of Days Pending	1,027	1,045	1,069	1,109	1,128	1,133	1,398	1,414	1,414	1,762
TSA	Date of Receipt	N/A	2010-09-16	2010-08-27	2010-06-01	2010-03-26	2010-03-04	2010-03-03	2009-12-17	2009-11-18	2009-06-23
	Number of Days Pending	0	11	24	86	132	148	149	195	215	317
USCG	Date of Receipt	2009-06-18	2009-06-17	2009-05-27	2009-05-20	2009-05-20	2009-05-19	2009-05-13	2009-04-24	2009-04-21	2009-03-10
	Number of Days Pending	320	321	336	340	340	341	345	358	361	391
USCIS	Date of Receipt	2010-09-08	2010-09-08	2010-09-07	2010-09-02	2010-09-02	2010-09-02	2010-08-31	2010-07-26	2010-06-14	2010-05-19
	Number of Days Pending	17	17	18	20	20	20	22	48	77	94
USSS	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2010-08-26	2010-08-26
	Number of Days Pending	0	0	0	0	0	0	0	0	25	25
AGENCY OVERALL	Date of Receipt	2006-08-22	2006-07-27	2006-06-22	2006-04-26	2006-03-30	2006-03-23	2005-03-03	2005-02-08	2005-02-08	2003-10-06
	Number of Days Pending	1,027	1,045	1,069	1,109	1,128	1,133	1,398	1,414	1,414	1,762

VII. FOIA Requests: Response Time for Processed and Pending Requests

A. Processed Requests – Response Time for All Processed Perfected Requests

Component	Simple				Complex				Expedited			
	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	24	30.27	1	413	39	41.54	1	587	N/A	N/A	N/A	N/A
CRCL	22	36.33	1	112	509	465.67	38	791	N/A	N/A	N/A	N/A
FEMA	133	196.65	2	1,087	390	425.58	1	1,328	59	196.75	2	668
FLETC	21	51	1	241	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	15	18.74	2	56	18	55.52	1	346	N/A	N/A	N/A	N/A
ICE	7	10	1	281	13	26	1	352	21	37	2	105
MGMT	9	9.41	1	33	36	42.85	12	157	N/A	N/A	N/A	N/A
NPPD	24	29.69	1	100	171	195.71	107	359	N/A	N/A	N/A	N/A
OGC	29.5	87.6	1	363	405	474.57	367	693	N/A	N/A	N/A	N/A
OIG	9	11.05	1	53	23	54.63	2	373	N/A	N/A	N/A	N/A
OPS	1	3	1	14	6	7.61	1	19	N/A	N/A	N/A	N/A
PLCY	13	12.8	10	15	104.5	96.29	29	216	N/A	N/A	N/A	N/A
PRIV	7	7.09	1	44	79	113.8	2	769	9	25.39	1	375
S&T	13	11	1	48	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TSA	16	31.58	1	205	54	115.6	1	1,148	N/A	N/A	N/A	N/A
USCG	9	17.37	1	379	56	76.75	1	594	4	4	2	3
USCIS	35.62	42.86	1	886	62.34	61.45	1	640	22.61	74.21	6	497
USSS	14	13.95	3	20	47	196.9	21	1,965	N/A	N/A	N/A	N/A

Component	Simple				Complex				Expedited			
	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
US-VISIT	27	23.8	1	176	68	81.29	63	117	N/A	N/A	N/A	N/A
AGENCY OVERALL	35.00	39.31	1	1,087	43.84	87.96	1	1,965	7.50	36.24	1	668

B. Processed Requests – Response Time for Perfected Requests in Which Information Was Granted

Component	Simple				Complex				Expedited			
	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	28	34.04	1	413	39	42.26	1	587	N/A	N/A	N/A	N/A
CRCL	17.5	17.5	1	34	308.5	345.17	38	706	N/A	N/A	N/A	N/A
FEMA	165	240.45	2	1,087	413	456.59	30	1,240	5	39.67	2	112
FLETC	49	69	1	241	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	11	15.38	2	47	84.5	112.83	1	346	N/A	N/A	N/A	N/A
ICE	9	12	1	217	15	29	1	352	21	37	2	105
MGMT	8	8.79	1	21	48	48.25	13	157	N/A	N/A	N/A	N/A
NPPD	31	38.35	9	100	176.5	202.37	104	138	N/A	N/A	N/A	N/A
OGC	29.5	68.21	5	157	380	380	380	380	N/A	N/A	N/A	N/A
OIG	10	12.03	1	44	23	51.63	2	373	N/A	N/A	N/A	N/A
OPS	1	1.91	1	4	9	9.13	1	19	N/A	N/A	N/A	N/A
PLCY	13	13	10	15	123.5	122.36	49	216	N/A	N/A	N/A	N/A
PRIV	6	7.36	2	20	93	120.06	6	769	N/A	N/A	N/A	N/A
S&T	23	21	9	48	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TSA	39.5	66.6	1	205	86	138.5	2	990	N/A	N/A	N/A	N/A
USCG	12	24.58	1	379	55	74.26	4	456	4	4	2	6
USCIS	39.05	48.36	1	875	63.02	66.65	1	640	17.47	36.37	6	187
USSS	18	15.21	3	20	29	93.04	21	1,965	N/A	N/A	N/A	N/A
US-VISIT	28	40.17	13	115	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
AGENCY OVERALL	49.00	62.07	1	1,087	35.00	82.89	1	1,965	13.01	41.80	2	187

C. Processed Requests – Response Time in Day Increments

(1) Simple Requests

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
CBP	6,725	2,626	2,956	1,251	595	169	9	6	7	3	5	9	1	14,362
CRCL	4	2	2	0	0	1	0	0	0	0	0	0	0	9
FEMA	30	37	26	27	32	27	31	20	12	12	68	25	52	399
FLETC	87	29	13	8	3	6	3	3	5	12	0	0	0	169
I&A	14	6	3	0	0	0	0	0	0	0	0	0	0	23
ICE	6,114	653	75	39	25	9	5	2	3	3	2	0	0	6,930
MGMT	111	12	0	0	0	0	0	0	0	0	0	0	0	123
NPPD	37	33	13	3	5	0	0	0	0	0	0	0	0	91
OGC	9	8	0	1	0	0	3	2	0	1	2	2	0	28
OIG	99	13	2	0	0	0	0	0	0	0	0	0	0	114

OPS	18	0	0	0	0	0	0	0	0	0	0	0	0	18
PLCY	5	0	0	0	0	0	0	0	0	0	0	0	0	5
PRIV	761	4	1	0	0	0	0	0	0	0	0	0	0	766
S&T	30	9	1	0	0	0	0	0	0	0	0	0	0	40
TSA	69	21	10	3	2	2	1	3	0	3	1	0	0	115
USCG	2,300	509	144	48	35	12	13	6	8	3	12	1	0	3,091
USCIS	4,280	7,651	4,703	1,559	1,212	144	81	64	38	34	99	69	719	20,653
USSS	61	0	0	0	0	0	0	0	0	0	0	0	0	61
US-VISIT	683	946	21	3	1	1	1	0	1	0	0	0	0	1,657
AGENCY OVERALL	21,437	12,559	7,970	2,942	1,910	371	147	106	74	71	189	106	772	48,654

(2) Complex Requests

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
CBP	245	142	198	106	34	14	8	2	1	2	4	2	1	759
CRCL	0	2	0	1	0	0	0	0	0	0	1	1	10	15
FEMA	3	4	5	10	8	2	5	6	6	4	45	71	155	324
FLETC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	15	3	1	1	0	2	0	0	0	0	2	1	0	25
ICE	1,075	235	119	64	56	33	24	8	9	5	7	1	0	1,636
MGMT	16	55	32	19	6	0	1	1	0	0	0	0	0	130
NPPD	0	0	0	0	0	5	5	6	5	1	8	6	0	36
OGC	0	0	0	0	0	0	0	0	0	0	0	3	4	7
OIG	25	18	4	2	2	1	0	1	0	0	5	1	0	59
OPS	24	0	0	0	0	0	0	0	0	0	0	0	0	24
PLCY	0	6	4	2	2	9	5	4	2	2	1	0	0	37
PRIV	42	30	14	20	12	8	12	17	7	6	31	7	4	210
S&T	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TSA	90	91	55	28	38	25	15	18	7	12	22	9	32	442
USCG	10	113	236	107	85	58	25	21	11	8	22	8	3	707
USCIS	6,721	4,554	16,071	24,749	4,539	3,461	701	390	123	63	229	87	3,556	65,244
USSS	0	845	134	73	32	17	109	20	5	13	45	5	71	1,369
US-VISIT	0	0	0	5	0	2	0	0	0	0	0	0	0	7
AGENCY OVERALL	8,266	6,098	16,873	25,187	4,814	3,637	910	494	176	116	422	202	3,836	71,031

(3) Requests Granted Expedited Processing

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
CBP	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CRCL	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
FEMA	2	0	0	0	0	1	0	0	0	0	0	0	0	3
FLETC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ICE	2	1	0	0	0	1	0	0	0	0	0	0	0	4
MGMT	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NPPD	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OGC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

(3) Requests Granted Expedited Processing

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
OIG	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OPS	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PLCY	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PRIV	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
S&T	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TSA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
USCG	3	0	0	0	0	0	0	0	0	0	0	0	0	3
USCIS	6	4	0	0	0	0	0	0	0	1	0	0	1	12
USSS	5	0	0	0	0	0	0	0	0	0	0	0	0	5
US-VISIT	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
AGENCY OVERALL	18	5	0	0	0	2	0	0	0	1	0	0	2	27

D. Pending Requests – All Pending Perfected Requests

Component	Simple			Complex			Expedited		
	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days
CBP	786	35	35.38	10	25	34.3	0	N/A	N/A
CRCL	0	N/A	N/A	7	111	165.86	0	N/A	N/A
FEMA	572	126	175.33	248	459	475.09	1	918	918
FLETC	12	69	73	0	N/A	N/A	0	N/A	N/A
I&A	0	N/A	N/A	6	42	66.83	0	N/A	N/A
ICE	6	13	52	29	45	64	0	N/A	N/A
MGMT	0	N/A	N/A	13	7	8.29	0	N/A	N/A
NPPD	26	78	79.31	21	65	67.43	0	N/A	N/A
OGC	23	165	172.65	2	303.5	303.5	0	N/A	N/A
OIG	1	9	9	3	18	17	0	N/A	N/A
OPS	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PLCY	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PRIV	29	1	2.24	16	124.5	141.88	0	N/A	N/A
S&T	1	41	41	0	N/A	N/A	0	N/A	N/A
TSA	57	36	84.7	370	137.5	192.4	2	49	49
USCG	282	28	43.17	247	75.5	104.15	0	N/A	N/A
USCIS	1,827	21.24	28.94	10,657	31.51	34.37	3	40.42	46.58
USSS	46	12	12.28	516	322	472.43	5	27	27
US-VISIT	275	8	9.5	3	13	61	0	N/A	N/A
AGENCY OVERALL	3,943	56.86	66.08	12,148	186.50	316.23	11	17.81	65.86

E. Pending Requests – Ten Oldest Pending Perfected Requests

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
CBP	Date of Receipt	2010-05-11	2010-05-11	2010-05-11	2010-05-11	2010-05-11	2010-05-11	2010-05-11	2010-04-08	2010-04-01	2010-01-16
	Number of Days Pending	100	100	100	100	100	100	100	123	128	175
CRL	Date of Receipt	N/A	N/A	N/A	2010-09-10	2010-08-25	2010-08-13	2010-06-11	2009-12-03	2009-11-19	2009-11-04
	Number of Days Pending	0	0	0	15	26	34	78	205	214	224
FEMA	Date of Receipt	2007-02-21	2007-02-08	2006-12-20	2006-12-19	2006-12-13	2006-12-13	2006-08-03	2006-03-14	2006-03-03	2005-10-03
	Number of Days Pending	904	912	945	946	950	950	1,040	1,140	1,147	1,249
FLETC	Date of Receipt	2010-09-09	2010-09-02	2010-08-24	2010-08-17	2010-07-13	2010-06-07	2010-05-10	2010-05-10	2010-04-22	2010-01-04
	Number of Days Pending	16	20	27	32	57	82	101	101	113	189
I&A	Date of Receipt	N/A	N/A	N/A	N/A	2010-08-04	2010-08-04	2010-08-04	2010-08-04	2010-07-27	2010-07-27
	Number of Days Pending	0	0	0	0	41	41	41	41	47	47
ICE	Date of Receipt	2010-06-03	2010-05-24	2010-05-17	2010-05-10	2010-04-28	2010-04-12	2010-02-22	2009-12-29	2009-12-16	2009-11-20
	Number of Days Pending	84	91	96	101	109	121	156	192	200	217
MGMT	Date of Receipt	2010-09-29	2010-09-29	2010-09-29	2010-09-21	2010-09-21	2010-09-21	2010-09-14	2010-09-10	2010-09-10	2010-08-11
	Number of Days Pending	2	2	2	8	8	8	13	15	15	37
NPPD	Date of Receipt	2010-04-07	2010-03-30	2010-03-30	2010-03-30	2010-03-26	2010-03-15	2010-03-08	2010-03-02	2010-02-16	2009-06-03
	Number of Days Pending	124	130	130	130	132	141	146	150	160	335
OGC	Date of Receipt	2010-01-28	2010-01-13	2010-01-04	2009-12-17	2009-10-01	2009-09-04	2009-08-28	2009-07-06	2009-07-02	2009-05-18
	Number of Days Pending	168	178	185	195	247	265	270	309	310	342
OIG	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2010-09-24	2010-09-20	2010-09-07	2010-08-24
	Number of Days Pending	0	0	0	0	0	0	5	9	18	28
OPS	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
PLCY	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
PRIV	Date of Receipt	5/7/2010	4/26/2010	3/18/2010	2/3/2010	12/11/2009	12/9/2009	11/6/2009	2009-09-08	2009-08-18	2009-07-17
	Number of Days Pending	102	111	138	164	199	201	222	264	278	300
S&T	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
TSA	Date of Receipt	2007-12-17	2007-12-06	2007-11-01	2007-10-15	2007-07-09	2007-01-17	2006-08-02	2006-02-03	2004-11-01	2004-10-27
	Number of Days Pending	697	704	727	740	808	928	1,041	1,166	1,482	1,485
USCG ^{§§§§}	Date of Receipt	2009-08-06	2009-07-22	2009-06-30	2009-06-29	2009-06-10	2009-06-02	2009-05-27	2009-05-26	2009-01-12	2008-12-30
	Number of Days Pending	286	297	312	313	326	332	336	337	429	437
USCIS	Date of Receipt	2009-06-12	2009-05-12	2009-05-11	2009-05-08	2009-05-08	2009-05-08	2009-05-08	2009-04-23	2009-02-24	2009-01-30
	Number of Days Pending	324	346	347	348	348	348	348	359	401	417

§§§§ The second oldest pending request was omitted from the FY 2009 report.

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
USSS	Date of Receipt	2005-06-21	2005-06-08	2005-06-08	2005-06-08	2005-06-08	2005-06-08	2005-06-08	2005-06-08	2005-06-08	2005-05-17
	Number of Days Pending	1,321	1,330	1,330	1,330	1,330	1,330	1,330	1,330	1,330	1,345
US-VISIT	Date of Receipt	2010-08-09	2010-08-06	2010-07-30	2010-07-30	2010-07-28	2010-07-26	2010-07-01	2010-06-17	2010-06-14	2010-02-12
	Number of Days Pending	38	39	44	44	46	48	69	74	75	161
AGENCY OVERALL	Date of Receipt	2005-06-08	2005-06-08	2005-06-08	2005-06-08	2005-06-08	2005-06-08	2005-06-08	2005-05-17	2004-11-01	2004-10-27
	Number of Days Pending	1,330	1,330	1,330	1,330	1,330	1,330	1,330	1,345	1,482	1,485

VIII. Requests for Expedited Processing and Requests for Fee Waivers

A. Requests for Expedited Processing

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated within 10 Calendar Days
CBP	0	0	N/A	N/A	N/A
CRCL	0	0	N/A	N/A	N/A
FEMA	3	3	6	6.2	4
FLETC	0	0	N/A	N/A	N/A
I&A	0	0	N/A	N/A	N/A
ICE	4	19	1	12	17
MGMT	0	0	N/A	N/A	N/A
NPPD	0	0	N/A	N/A	N/A
OGC	0	0	N/A	N/A	N/A
OIG	0	10	2	3.8	9
OPS	0	0	N/A	N/A	N/A
PLCY	0	0	N/A	N/A	N/A
PRIV	0	23	9	25.39	17
S&T	0	0	N/A	N/A	N/A
TSA	0	17	6	44.6	11
USCG	3	0	5	5	3
USCIS	12	1,371	1	2.6	1,344
USSS	5	6	11	8.8	5
US-VISIT	0	0	N/A	N/A	N/A
AGENCY OVERALL	27	1,449	7.50	36.24	1,410

B. Requests for Fee Waiver

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
CBP	0	0	N/A	N/A
CRCL	0	0	N/A	N/A
FEMA	0	1	1	1
FLETC	0	0	N/A	N/A
I&A	0	0	N/A	N/A
ICE	12	7	7	16
MGMT	4	0	21	52.25
NPPD	0	0	N/A	N/A
OGC	0	0	N/A	N/A

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
OIG	1	1	17	17
OPS	0	0	N/A	N/A
PLCY	0	0	N/A	N/A
PRIV	2	9	15	60.45
S&T	0	0	N/A	N/A
TSA	7	24	7	31.8
USCG	1	4	296	212.8
USCIS	47	110	2	5.69
USSS	0	7	4	4
US-VISIT	0	0	N/A	N/A
AGENCY OVERALL	74	163	8	42.50

IX. FOIA Personnel and Costs

Component	Personnel			Costs		
	Number of "Full Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff" (Col. 1 + Col. 2)	Processing Costs	Litigation - Related Costs	Total Costs
CBP	37	14.4	51.4	4,167,537.38	328,122.00	4,495,659.38
CRCL	1	0	1	82,359.00	0.00	82,359.00
FEMA	9	23.86	32.86	5,623,049.59	174,023.18	5,797,072.77
FLETC	1	0.3	1.3	130,000.00	0.00	130,000.00
I&A	1	0	1	115,000.00	0.00	115,000.00
ICE	20	0	20	1,736,158.07	626,211.64	2,362,369.71
MGMT	1	0	1	101,000.00	0.00	101,000.00
NPPD	1	0.25	1.25	117,454.00	0.00	117,454.00
OGC	1	0.75	1.75	85,000.00	75,000.00	160,000.00
OIG	4	0.5	4.5	349,535.80	90,158.00	439,693.80
OPS	0.33	0	.33	34,000	0.00	34,000.00
PLCY	1	0	1	65,000.00	0.00	65,000.00
PRIV	15	2	17	4,682,209.62	0.00	4,682,209.62
S&T	0	2	2	97,500	0.00	97,500
TSA	8.28	.5	8.78	961,480.00	41,861.10	1,003,341.10
USCG	22	26.63	48.63	2,828,075.48	0.00	2,828,075.48
USCIS	217	1.8	218.8	13,693,853.82	261,052.30	13,954,906.12
USSS	17	4.15	21.15	1,615,415.30	389,334.09	2,004,749.39
US-VISIT	1	0.5	1.5	245,000.00	0.00	245,000.00
AGENCY OVERALL	357.61	77.64	435.25	36,678,628.06	1,985,762.31	38,664,390.37

X. Fees Collected for Processing Requests

Component	Total Amount of Fees Collected	Percentage of Total Costs
CBP	\$282,202.00	6.77%
CRCL	\$0.00	N/A
FEMA	\$34,677.70	0.62%
FLETC	\$97.10	0.07%

Component	Total Amount of Fees Collected	Percentage of Total Costs
I&A	\$430.50	0.37%
ICE	\$5,508.17	0.32%
MGMT	\$1,101.30	1.09%
NPPD	\$45.80	0.04%
OGC	\$0.00	N/A
OIG	\$450.20	0.13%
OPS	\$0.00	N/A
PLCY	\$0.00	N/A
PRIV	\$145.00	0.00%
S&T	\$202.00	0.21%
TSA	\$1,258.80	0.13%
USCG	\$38,241.90	1.35%
USCIS	\$28,620.58	0.21%
USSS	\$46.40	0.00%
US-VISIT	\$0.00	N/A
AGENCY OVERALL	393,027.45	1.07%

XI. FOIA Regulations – The Department of Homeland Security FOIA Implementing Regulations are codified at 6 C.F.R. Part 5, and also can be found at <http://www.dhs.gov/FOIA>.

XII. Backlogs, Consultations, and Comparisons

A. Backlogs of FOIA Requests and Administrative Appeals

Component	Number of Backlogged Requests as of the End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
CBP	601	0
CRCL	6	N/A
FEMA	810	N/A
FLETC	12	0
I&A	6	N/A
ICE	27	19
MGMT	1	N/A
NPPD	33	N/A
OGC	25	522
OIG	1	N/A
OPS	0	N/A
PLCY	0	N/A
PRIV	15	N/A
S&T	1	N/A
TSA	378	7
USCG	407	48
USCIS	8,209	3
USSS	573	2
US-VISIT	278	0
AGENCY OVERALL	11,383	601

B. Consultations on FOIA Requests – Received, Processed, and Pending Consultations

Component	Number of Consultations Received from Other Agencies that Were Pending at Your Agency as of Start of the Fiscal Year	Number of Consultations Received from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that Were Processed by Your Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were Pending at Your Agency as of the End of the Fiscal Year
CBP	0	35	31	4
CRCL	0*****	5	5	0
FEMA	17†††††	24	25	16
FLETC	0	3	3	0
I&A	5‡‡‡‡‡	12	15	2
ICE	0	171	171	0
MGMT	4	5	8	1
NPPD	0§§§§§	29	29	0
OGC	0*****	1	1	0
OIG	0	3	3	0
OPS	0	5	5	0
PLCY	6††††††	14	20	0
PRIV	3‡‡‡‡‡‡	18	21	0
S&T	1	21	21	1
TSA	5	36	20	21
USCG	4	33	24	13
USCIS	9§§§§§§	88	96	1
USSS	0	14	7	7
US-VISIT	0*****	12	12	0
AGENCY OVERALL	54	529	517	66

C. Consultations on FOIA Requests – Ten Oldest Consultations Received from Other Agencies and Pending

Component	Sub-Row Heading	10th	9th	8th	7th	6 th	5th	4th	3rd	2nd	Oldest Request
CBP	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2010-09-15	2010-09-09	2010-09-04	2010-08-25
	Number of Days Pending	0	0	0	0	0	0	12	16	18	26
CRL	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
FEMA ††††††	Date of Receipt	2010-05-27	2010-03-19	2010-03-19	2010-01-22	2009-10-21	2009-10-05	2009-09-08	2009-08-11	2009-04-24	2008-09-19
	Number of Days Pending	88	137	137	172	234	245	264	283	358	505

***** Corrected number due to component reporting error in FY 2009.
††††† Corrected number due to component reporting error in FY 2009.
‡‡‡‡‡ Corrected number due to component reporting error in FY 2009.
§§§§§ Corrected number due to component reporting error in FY 2009.
***** Corrected number due to component reporting error in FY 2009.
†††††† Corrected number due to component reporting error in FY 2009.
‡‡‡‡‡‡ Corrected number due to component reporting error in FY 2009.
§§§§§§ Corrected number due to component reporting error in FY 2009.
***** Corrected number due to component reporting error in FY 2009.
††††††† The second oldest pending consultation was omitted from FY 2009 report.

Component	Sub-Row Heading	10th	9th	8th	7th	6 th	5th	4th	3rd	2nd	Oldest Request
FLETC	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
I&A	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2010-09-20	2010-08-13
	Number of Days Pending	0	0	0	0	0	0	0	0	9	35
ICE	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
MGMT	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2010-09-29
	Number of Days Pending	0	0	0	0	0	0	0	0	0	1
NPPD	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OGC	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OIG	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OPS	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
PLCY	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
PRIV	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
S&T	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2010-06-25
	Number of Days Pending	0	0	0	0	0	0	0	0	0	70
TSA	Date of Receipt	2010-06-15	2010-06-02	2010-02-25	2010-02-17	2009-12-16	2009-12-07	2009-10-21	2009-09-17	2009-06-04	2008-04-10
	Number of Days Pending	76	85	153	159	196	203	234	257	330	618
USCG	Date of Receipt	2010-07-20	2010-07-14	2010-05-12	2010-05-06	2010-05-05	2010-04-07	2010-03-11	2009-12-24	2009-12-24	2009-07-28
	Number of Days Pending	52	56	99	103	104	124	143	190	190	293
USCIS	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2010-09-10
	Number of Days Pending	0	0	0	0	0	0	0	0	0	15
USSS	Date of Receipt	N/A	N/A	N/A	2010-09-02	2010-09-02	2010-09-02	2010-09-02	2010-08-19	2010-08-16	2010-06-20
	Number of Days Pending	0	0	0	20	20	20	20	30	33	72
US-VISIT	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date of Receipt	2009-10-21	2009-10-05	2009-09-17	2009-09-08	2009-08-11	2009-07-28	2009-06-04	2009-04-24	2008-09-19	2008-04-10
	Number of Days Pending	234	245	257	264	283	293	330	358	505	618

D. (1) Comparison of Numbers of Requests from Previous and Current Annual Report – Requests Received, Processed, and Backlogged

Component	Number of Requests Received		Number of Requests Processed	
	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report
CBP	14,804	18,948	20,484	18,639
CRCL	13	20	7	24
FEMA	830	760	641	794
FLETC	157	145	135	169
I&A	49	46	41	48
ICE	6,746	8,523	6,736	8,570
MGMT	186	256	180	253
NPPD	58	155	63	127
OGC	22	41	9	35
OIG	163	187	189	192
OPS	39	47	39	47
PLCY	6	37	6	55
PRIV	1,045	1,113	992	1,163
S&T	53	39	62	40
TSA	849	716	983	557
USCG	5,600	4,102	6,265	3,958
USCIS	71,429	91,503	122,113	100,872
USSS	987	1,526	1,032	1,451
US-VISIT	26	1,934	27	1,657
AGENCY OVERALL	103,060	130,098	160,004	138,651

D. (2) Comparison of Backlogged Requests from Previous and Current Annual Report

Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
CBP	88	601
CRCL	11	6
FEMA	803	810
FLETC	36	12
I&A	8	6
ICE	10	27
MGMT	4	1
NPPD	11	33
OGC	19	25
OIG	7	1
OPS	0	0
PLCY	6	0
PRIV	66	15
S&T	2	1
TSA	212	378
USCG	385	407
USCIS	16,801	8,209
USSS	426	573

Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
US-VISIT	1	278
AGENCY OVERALL	18,894	11,383

E. (1) Comparison of Numbers of Administrative Appeals from Previous and Current Annual Report – Appeals Received, Processed, and Backlogged

Component	Number of Appeals Received		Number of Appeals Processed	
	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report
CBP	540	450	271	815
FLETC	2	1	2	1
ICE	0	25	0	331
OGC	212	157	73	134
TSA	33	21	37	14
USCG	74	42	38	62
USCIS	1,217	2,004	1,185	3,924
USSS	51	40	67	44
AGENCY OVERALL	2,129	2,740	1,673	5,325

E. (2) Comparison of Backlogged Administrative Appeals from Previous and Current Annual Report

Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
CBP	331	0
CRCL	N/A	N/A
FEMA	N/A	N/A
FLETC	0	0
I&A	N/A	N/A
ICE	0	19
MGMT	N/A	N/A
NPPD	N/A	N/A
OGC	520	522
OIG	N/A	N/A
OPS	N/A	N/A
PLCY	N/A	N/A
PRIV	N/A	N/A
S&T	N/A	N/A
TSA	2	7
USCG	69	48
USCIS	1,821	3
USSS	4	2
US-VISIT	N/A	N/A
AGENCY OVERALL	2,747	601

APPENDIX A: Composition of the Department of Homeland Security

The Office of the Secretary oversees activities with other federal, state, local, and private entities as part of a collaborative effort to strengthen our borders, provide for intelligence analysis and infrastructure protection, improve the use of science and technology to counter weapons of mass destruction, and to create a comprehensive response and recovery system. The Office of the Secretary includes multiple offices that contribute to the overall Homeland Security mission. These are:

The Privacy Office (PRIV) works to preserve and enhance privacy protections for all individuals, to promote transparency of Department of Homeland Security (DHS) operations, and to serve as a leader in the privacy community.

The Office for Civil Rights and Civil Liberties (CRCL) provides legal and policy advice to Department leadership on civil rights and civil liberties issues, investigates and resolves complaints, and provides leadership to Equal Employment Opportunity Programs.

The Office of Inspector General (OIG) is responsible for conducting and supervising audits, investigations, and inspections relating to the programs and operations of the Department, recommending ways for the Department to carry out its responsibilities in the most effective, efficient, and economical manner possible.

The Citizenship and Immigration Services Ombudsman (CISOMB) provides recommendations for resolving individual and employer problems with the United States Citizenship and Immigration Services in order to ensure national security and the integrity of the legal immigration system, increase efficiencies in administering citizenship and immigration services, and improve customer service.

The Office of Legislative Affairs (OLA) serves as primary liaison to members of Congress and their staffs, the White House and Executive Branch, and to other federal agencies and governmental entities that have roles in assuring national security.

The Office of the General Counsel (OGC) integrates approximately 1700 lawyers from throughout the Department into an effective, client-oriented, full-service legal team and comprises a headquarters office with subsidiary divisions and the legal programs for eight Department components. The Office of the General Counsel includes the ethics division for the Department.

The Office of Public Affairs (OPA) coordinates the public affairs activities of all of the Department's components and offices, and serves as the federal government's lead public information office during a national emergency or disaster. Led by the Assistant Secretary for Public Affairs, it comprises the press office, incident and

strategic communications, speechwriting, Web content management, and employee communications.

The Office of Counternarcotics Enforcement (CNE) coordinates policy and operations to stop the entry of illegal drugs into the United States, and to track and sever the connections between illegal drug trafficking and terrorism.

The Office of the Executive Secretariat (ESEC) provides all manner of direct support to the Secretary and Deputy Secretary, as well as related support to leadership and management across the Department. This support takes many forms, the most well known being accurate and timely dissemination of information and written communications from throughout the Department and our homeland security partners to the Secretary and Deputy Secretary.

The Military Advisor's Office advises on facilitating, coordinating and executing policy, procedures, preparedness activities and operations between the Department and the Department of Defense.

Office of Intergovernmental Affairs (IGA) has the mission of promoting an integrated national approach to homeland security by ensuring, coordinating, and advancing federal interaction with state, local, tribal, and territorial governments.

Department Components and Directorates:

The Directorate for National Protection and Programs (NPPD) works to advance the Department's risk-reduction mission. Reducing risk requires an integrated approach that encompasses both physical and virtual threats and their associated human elements.

The Directorate for Science and Technology (S&T) is the primary research and development arm of the Department. It provides federal, state and local officials with the technology and capabilities to protect the homeland.

The Directorate for Management (MGMT) is responsible for Department budgets and appropriations, expenditure of funds, accounting and finance, procurement, human resources, information technology systems, facilities and equipment, and the identification and tracking of performance measurements.

The Office of Policy (PLCY) is the primary policy formulation and coordination component for the Department of Homeland Security. It provides a centralized, coordinated focus to the development of Department-wide, long-range planning to protect the United States.

The Office of Health Affairs (OHA) coordinates all medical activities of the Department of Homeland Security to ensure appropriate preparation for and response to incidents having medical significance

The Office of Intelligence and Analysis (I&A) is responsible for using information and intelligence from multiple sources to identify and assess current and future threats to the United States.

The Office of Operations Coordination and Planning (OPS) is responsible for monitoring the security of the United States on a daily basis and coordinating activities within the Department and with governors, Homeland Security Advisors, law enforcement partners, and critical infrastructure operators in all 50 states and more than 50 major urban areas nationwide.

The Federal Law Enforcement Training Center (FLETC) provides career-long training to law enforcement professionals to help them fulfill their responsibilities safely and proficiently.

The Domestic Nuclear Detection Office (DNDO) works to enhance the nuclear detection efforts of federal, state, territorial, tribal, and local governments, and the private sector and to ensure a coordinated response to such threats.

The Transportation Security Administration (TSA) protects the nation's transportation systems to ensure freedom of movement for people and commerce.

United States Customs and Border Protection (CBP) is one of the Department of Homeland Security's largest and most complex components, with a priority mission of keeping terrorists and their weapons out of the U.S. It also has a responsibility for securing and facilitating trade and travel while enforcing hundreds of U.S. regulations, including immigration and drug laws.

United States Citizenship and Immigration Services (USCIS) secures America's promise as a nation of immigrants by providing accurate and useful information to our customers, granting immigration and citizenship benefits, promoting an awareness and understanding of citizenship, and ensuring the integrity of our immigration system.

United States Immigration and Customs Enforcement (ICE) promotes homeland security and public safety through the criminal and civil enforcement of federal laws governing border control, customs, trade, and immigration.

The United States Coast Guard (USCG) is one of the five armed forces of the United States and the only military organization within the Department of Homeland Security. The Coast Guard protects the maritime economy and the environment, defends our maritime borders, and saves those in peril.

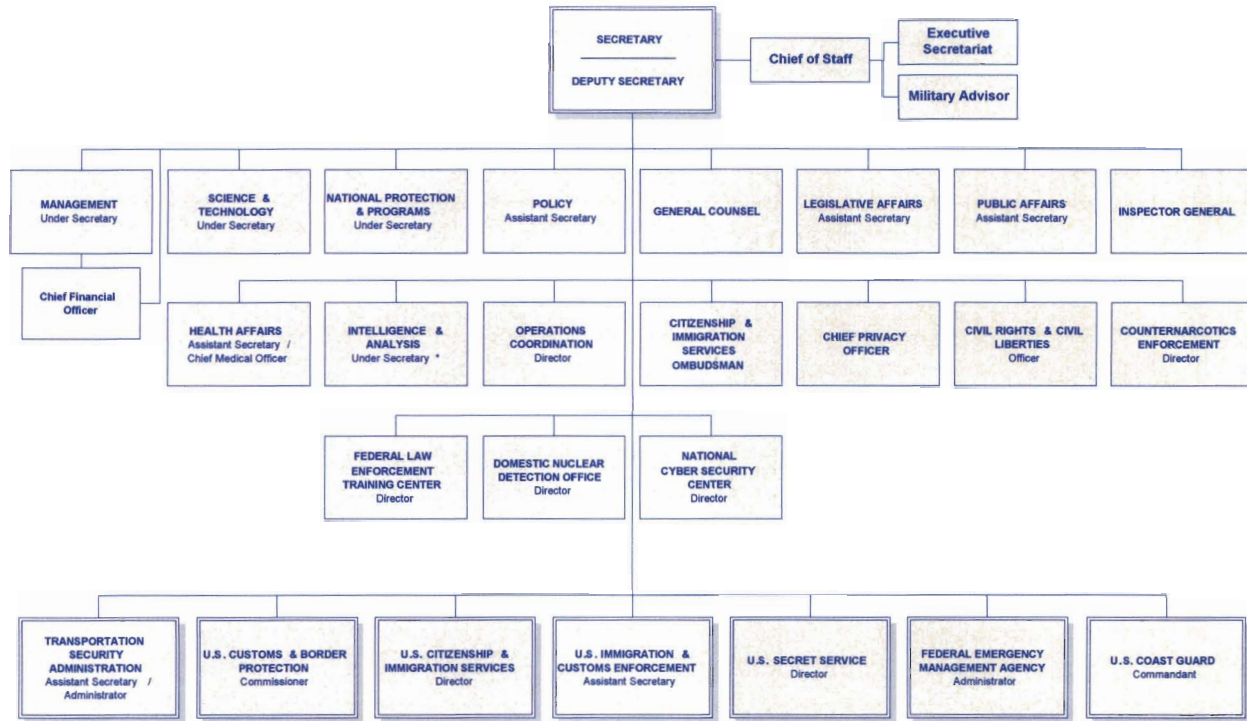
The Federal Emergency Management Agency (FEMA) supports our citizens and first responders to ensure that as a nation we work together to build, sustain, and

improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

The United States Secret Service (USSS) safeguards the nation's financial infrastructure and payment systems to preserve the integrity of the economy, and to protect national leaders, visiting heads of state and government, designated sites and National Special Security Events.

APPENDIX B: Organization of the Department of Homeland Security Chart

U.S. DEPARTMENT OF HOMELAND SECURITY



Approved 3/20/2008

APPENDIX C: Names, Addresses, and Contact Information for DHS FOIA Officers

Department of Homeland Security Chief FOIA Officer

Mary Ellen Callahan
Chief FOIA Officer
The Privacy Office
U.S. Department of Homeland Security
245 Murray Drive SW, Building 410
STOP-0665
Washington, DC 20528-0665

Catherine M. Papoi, J.D., CIPP/G
Deputy Chief FOIA Officer
Director, Disclosure & FOIA
U.S. Department of Homeland Security
245 Murray Drive SW, Building 410
STOP-0665
Washington, DC 20528-0665

Department of Homeland Security Component FOIA Officers

Office of the Secretary and Designated HQ
Components
Vania T. Lockett
Ph: 703-235-0790; Fax: 703-235-0443
The Privacy Office
U.S. Department of Homeland Security
245 Murray Drive SW, Building 410
STOP-0665
Washington, DC 20528-0665

U.S. Citizenship and Immigration Services
Jill Eggleston
Ph: 816-350-5521; Fax: 816-350-5785
National Records Center, FOIA/PA Office
P. O. Box 648010
Lee's Summit, MO 64064-8010

Office for Civil Rights and Civil Liberties
Fernando Pinero, Jr.
Ph: 202-357-7672; Fax: 202-357-1196
DHS-CRCL-FOIA
U.S. Department of Homeland Security
245 Murray Lane, SW, Bldg 410
Washington, DC 20528-0001

U.S. Coast Guard
Donald Taylor
Ph: 202-475-3522; Fax: 202-475-3927
Commandant (CG-611)
2100 2nd St., S.W.
Washington, DC 20593-0001

U.S. Customs and Border Protection
Dorothy Pullo, Director
Ph: 202-325-0150; Fax: 202-325-0450
FOIA Division
799 9th Street NW
Washington, DC 20229-1177

Federal Emergency Management Agency
Dr. Lesia Banks
Ph: 202-212-2220; Fax: 202-646-3347
Disclosure Branch
500 C Street, SW, MD-BO-RM
Washington, DC 20472

Federal Law Enforcement Training Center
Marty Zimmerman-Pate
Ph: 912-267-3103; Fax: 912-267-3113
Building No.681, Suite 187B
Glynco, GA 31524

Office of the General Counsel
David Palmer
Ph: 202-282-9822; Fax: 202-282-9186
U.S. Department of Homeland Security
Washington, DC 20528-0001

U.S. Immigration and Customs Enforcement
Catrina Pavlik-Keenan
Ph: 202-732-0300; Fax: 202-732-0310
800 North Capitol Street, N.W.
5th Floor, Suite 585
Washington, DC 20536-5009

Office of Inspector General
Katherine Gallo
Ph: 202-254-4001; Fax: 202-254-4398
U.S. Department of Homeland Security
245 Murray Drive, Bldg. 410, M/S 2600
Washington, DC 20528-0001

Office of Intelligence and Analysis
Quinton Mason
Ph: 202-447-4265; Fax: 202-612-1936
U.S. Department of Homeland Security
Washington, DC 20528-0001

Directorate for Management
Mark Dorgan
Ph: 202-447-3106; Fax: 202-447-3713
U.S. Department of Homeland Security
Washington, DC 20528-0001

Directorate for National Protection and Programs
Gayle Worthy, Acting
Ph: 703-235-2211; Fax: 703-235-2052
U.S. Department of Homeland Security
Washington, DC 20528-0001

Office of Operations Coordination
Michael Page, Acting
Ph: 202-282-8743; Fax: 202-282-9069
U.S. Department of Homeland Security
Washington, DC 20528-0001

Office of Health Affairs
Audrey Swann
Ph: 202-254-5619; Fax: 202-254-6094
U.S. Department of Homeland Security
Washington, DC 20528-0001

Office of Policy
Traci Ballard
Ph: 202-447-3497; Fax: 202-282-9975
U.S. Department of Homeland Security
Washington, DC 20528-0001

Directorate for Science & Technology
Miles Wiley
Ph: 202-254-6819; Fax: 202-254-6178
U.S. Department of Homeland Security
Washington, DC 20528-0001

United States Secret Service
Latita Payne
Ph: 202-406-6370; Fax: 202-406-5154
245 Murray Drive, Building 410
Washington, DC 20223

Transportation Security Administration
Howard Plofker, Acting
Ph: 1-866-FOIA-TSA; Fax: 571-227-1406
601 S. 12th Street, TSA-20
11th Floor, East Tower
Arlington, VA 22202-4220